

## *Family Life Counseling Huron County Mental Health Board Report*

Report for Dates Covering January 1, 2021 to March 31, 2021

### **Survey Satisfaction Report Results:**

We will provide a report at the end of fiscal year on surveys completed.

### **Ohio Outcomes Results:**

Due to a switch to a new EHR system, we do not currently have the ability to pull a report on Outcomes. We continue to seek to complete Outcomes and monitor client progress through the use of these tools and will provide more aggregate data as we are able.

### **Waiting list summary for all programs/locations:**

Our Huron Co. offices have no wait list for mental health and/or substance use disorder services. There are 12 youth in 3 separate districts on the wait list for school-based services.

### **List of staff and openings, by location:**

#### **Norwalk:**

One Play Therapist  
One Support Staff/Secretary

#### **Bellevue:**

No Current Openings

#### **Willard:**

One Substance Use Disorder Counselor/Case Manager  
One Mental Health Counselor

#### **School-Based Services:**

Three School Based Counselors  
One Case Manager

### **Successes/Challenges/Trends:**

#### **Successes:**

Our maintenance department continues refurbishment work on our 34 Woodlawn office to transition this into a Children's Behavioral Health Center. We will continue to network with various entities to explore treatment offerings that will meet the community's needs.

Our staff has acclimated to our new electronic medical records (EMR) system. EchoVantage continues to be user-friendly and has allowed clinical staff to complete their documentation in a more efficient, concise manner.

Our men's recovery house, House of Hope, continues to serve clients in need in Huron County. There are currently ten men residing in the home with three potential tenants possibly arriving in April and May. If/when these three potential clients move in, the house will be at full capacity with no open beds. The previously mentioned renovations are slated for completion in the next 7-10 days.

Referrals for the **Family Mobile Response and Stabilization Services (FMRSS)** program remain consistent. This program allows clients referred by Huron County Children's Services to receive services in an expedited, efficient manner. School-based clinicians have assisted with two of our referrals and we continue to strive to provide these clients with a complete continuum of care.

The Huron County Mental Health and Addictions Board received a grant to provide training in Dialectical Behavior Therapy (DBT). This generous grant allowed clinical staff members from various counties throughout the agency to engage in this self-led training via Zoom. A total of 31 clinicians will participate in this training.

Our school-based clinicians are nearing completion of this year's Kids Connection groups and have begun to implement Adventure Therapy interventions with family and youth. A grant application was submitted in February for the training and implementation of an Adventure Therapy program for the schools. The approval of the grant is still pending. In the meantime, the team is working with a variety of school districts to provide Adventure Therapy in groups over the summer months. All school-based services will continue throughout the summer in-home, in certain school buildings, or via telehealth.

### **Challenges:**

As we continue to navigate ever-changing times and circumstances due to the Covid-19 pandemic, we continue to try to find new, innovative ways to reach those in need in our community.

School-based referrals have rapidly increased since students returned from remote learning. For the first time ever, school-based services have a wait list. The team is working with school counselors and families to decrease the frequency of sessions for current clients when appropriate and are referring clients to in-office sessions if appropriate. School counselors have been asked not to submit any additional referrals until further notice.

There has been an increase in mental health and substance use symptoms and struggles for those in our community. We continue to attempt to recruit additional staff to accommodate the community's needs.

### **Trends**

Due to fluctuating numbers in the Covid-19 pandemic, we continue to provide a variety of services via telehealth. FLC remains committed to providing these services to clients so they can safely access the treatment they need. Clients who prefer to be seen in the office must wear a mask and maintain 6 feet of social distancing throughout their sessions. Clients and staff continue to have their temperature taken and answer a series of health related questions upon entering the building.

Several school districts have asked for additional clinical programming/services for the 2021-2022 school year. The team is working with these districts in attempt to arrange these services.

School-based clinicians are now seeing a full day of students/clients in The Northpoint Alternative Learning Center (NPALC). The learning center is located in Sandusky, Ohio and serves students in grades K-12 from 16 school districts throughout Erie, Huron, and Sandusky Counties.

Both the Norwalk and Willard offices have seen an increase in clientele reporting anxiety and depression symptoms. Both offices have also seen an increase in children services referrals. The Norwalk office has seen an increase in court-ordered referrals.

**Special Population Report:**

Pregnant women with SUD: 1

IV drug users: 4

Those with other communicable diseases: 9

Youth served in schools: 158

Crisis services: 13

**Quarterly service demand:**

**AOD Services**

|          | Adult | Youth | Total |
|----------|-------|-------|-------|
| Norwalk  | 59    | 6     | 65    |
| Bellevue | 2     | 0     | 2     |
| Willard  | 55    | 2     | 57    |

**Mental Health Services**

|          | Adult | Youth | Total |
|----------|-------|-------|-------|
| Norwalk  | 145   | 253   | 398   |
| Bellevue | 2     | 83    | 85    |
| Willard  | 95    | 88    | 183   |

Number of Huron County youth seen in schools between January 1 and March 31, 2021:  
158

Number of crisis sessions held in schools  
12

Trends in school-based services:

1. School based clinicians have begun implementing Adventure Therapy interventions with families and youth
2. Referrals have increased rapidly since students have returned from remote learning. For the first time ever, school based services has a waitlist. We are working with school counselors and families to decrease frequency of sessions of current clients when appropriate, to refer new

clients to in-office services if appropriate. We have asked school counselors not to submit any more clients until further notice.

3. School based clinicians have worked with two families referred to the FMRSS program. One family was a current client, the other family lives in Bellevue and has no transportation for in-office services.
4. A grant application was submitted on February 26, 2021 to develop an Adventure Therapy program for Huron County schools. The grant is still pending and has not yet been reviewed.
5. Kids Connections groups are completing their sessions for this school year.
6. Several of our districts have asked for more clinical services next year, and we are working with them to arrange those services.
7. Clinicians are seeing a full day of Huron County students at The Alternative Learning Center (NorthPoint).

#### Summer services:

1. Clinicians are already reaching out to clients' parents to be sure they know that summer services are available in-home, in some school buildings, or via tele-health.
2. Several clinicians are on nine-month contracts, and will be returning mid-August.
3. The School based team is working with school districts to provide Adventure Therapy groups in multiple locations over the summer.

#### Positions that need filled:

1. 2-3 Clinicians
2. 1 Case manager

#### Waitlist

1. 12 youth in 3 districts.

**LET'S GET REAL OF HURON COUNTY**  
**QUARTERLY REPORT**  
**TO**  
**HURON COUNTY MENTAL HEALTH AND ADDICTION SERVICES**  
**BOARD**  
**THIRD QUARTER FY21**  
**(First Quarter Calendar Year 2021)**

- Number of clients served: During the third quarter of Fiscal Year 2021, Let's Get Real of Huron County addressed the needs of 55 discreet clients.
- List of services requested/provided monthly/quarterly ((ex. hotline call, warm handoff, ongoing services):

- 1 person was served through the ALERT – Jail program
- 1 person was served through the ALERT – Police program
- 7 persons were served through the ALERT “after hours” hotline
- 4 persons were served through the Family Dependency Treatment Court
- 42 persons were served through our office’s daytime community outreach phone
- Services provided to callers:
 

|  |    |
|--|----|
| • Connection with detox                    | 17 |
| • Connection with treatment                | 13 |
| • Connection with a peer supporter         | 8  |
| • Connection with recovery housing         | 8  |
| • Requests for support meeting information | 1  |
| • Requests for general information         | 11 |
| • Requests for transportation              | 9  |
- Outreach/education events offered in the community: LGR distributed greater than 6,000 doorhangers to residences in Huron County. The door hangers informed residents that LGR was available to assist with addiction issues and provided the phone numbers for our offices. LGR now maintains a separate Facebook page for its Huron County operations which highlights meetings held at the Huron office and on Zoom and features other recovery services and providers in Huron County.
- Ongoing training for peer supporters and staff: Staff meetings regarding the WHO Project, how to administer the Project DAWN training and materials, proper record keeping, and accessing resources.
- Meetings attended/outreach with other organizations and treatment providers:
  - WASA: discussed the number of persons served by LGR who were homeless or about to be evicted and the nature of those person’s situations.
  - The Housing Coalition: discussed establishing a process by which LGR can refer persons needing immediate housing assistance to the Housing Coalition.
  - Ohio Department of Jobs and Family Services: discussed partnering with ODJFS to facilitate providing resources to eliminate barriers to persons entering SUD treatment; ODJFS stated they were willing to send personnel to LGR’s office to meet with peers.
  - Huron County Children’s Services: discussed how HCCS can refer persons needing detox or treatment to LGR in order to locate resources; discussed how LGR and HCCS can work together to keep families united and get parents the assistance they need before their children are removed from the home.
  - Huron County Adult Probation: Members of the Adult Probation Department came to LGR’s offices to receive Narcan kits and instruction on how to use

them properly. LGR presented the array of services offered by us and distributed information to the attendees.

- Please also see the explanation below regarding the statuses of the various projects on which LGR is working.
- Number of referrals made and to what agency:
  - Erie County Detox 9
  - Alpha House 2
  - Becky's House 2
  - Keystone 2
  - Surest Path 7
  - Firelands Hospital 1
  - Fisher-Titus Medical Ctr 1
  - Silver Maple 1
  - Recovery Works 2
- How many people transported and for what purpose?
  - Treatment 5
  - Detox 7
  - Recovery Housing 1
  - Court hearings 2
  - Hospital 2
  - Home from Treatment 2
  - Home from Jail 1
- **Status of Warm Handoff Project:** The Huron County Board of Mental Health and Addiction Services (the "Board") and Let's Get Real ("LGR") entered into a Memorandum of Understanding with Mercy Willard Hospital on January 4, 2021 when representatives of each of those organizations signed the MOU. LGR staff attended a Zoom meeting with the Mercy Willard Hospital staff to introduce the Warm Handoff Project to the Emergency Department staff. The first WHO call was conducted on March 26, 2021, which resulted in LGR successfully placing the citizen in detox and providing transportation to the detox. A draft MOU was sent to Fisher-Titus Medical Center for their review. During the second calendar quarter of 2021, LGR will be following up with FTMC to facilitate the execution of the MOU.
- **Status of ALERT Project – Police:** LGR representatives continue to visit all police stations and Sheriff's offices in the county to develop working relationships with them, remind them of the ALERT Project, to supply them with materials, and to confirm that they knew how to access services through ALERT. During the second calendar quarter of 2021, LGR intends to work on increasing the awareness of Huron County residents about the existence of the ALERT – Police project.
- **Status of ALERT – Jail:** The County Jail has now permitted video conferencing for peer support visits and appear very anxious to assist incarcerated persons in

establishing post-release recovery plans. All incoming inmates receive information about the availability of peer support. Jail personnel were extremely cooperative with allowing inmates to call peer supports for free and without it counting as one of their allotted phone calls. During April 2021 the Jail is permitting LGR to run recovery support meetings for the inmates via Zoom.

- **Status of Family Dependency Treatment Court Project:** LGR's peer supporter is now fully established as a member of the Court's treatment team and now attends the weekly team meetings. She worked with four participants who are working with her. The Court Administrator is making referrals to LGR's peer supporter. Unfortunately, LGR's peer supporter has encounter resistance, misinformation, and obstacles presented by one specific person from an area treatment provider which has hindered our peer supporter's efforts. Please see the "Successes and Challenges" section for additional information.
- **Status of Project DAWN Project:** LGR's Project DAWN site is now fully operational. Informational articles about it ran in The Norwalk Register and The Norwalk Ohio News. PSAs are being run on the K96 radio station. Information cards about the Project DAWN site are available at all law enforcement offices and all treatment centers in Huron County. The information cards are also part of all packets distributed to new inmates at the County Jail or as part of QRT. Law enforcement officers were also provided with business-card sized information cards to distribute to Huron County residents. We were able to provide 12 Narcan kits to the New London Police Department, as well as training and 6 kits to the Huron County Adult Probation Department. In addition, two Huron County citizens came to the Wellness Center and were provided with training and Narcan kits.
- **Status of QRT Project:** The QRT project is fully operational. Appropriate calls and visits are being made every Monday and Friday. To date, law enforcement officers have declined to participate in the visits and only a representative of Family Life Counselling is going on the visits. During the first quarter of 2021, the results of the QRT project are as follows:
  - 31 visits made:
    - 6 persons experiencing overdose where seen (information provided)
    - 9 family members were seen (information provided for both the person experiencing overdose and for family support)
    - 2 persons had passed away (survivors names forwarded to LOSS)
    - 8 residences where information was left
    - 6 address were non-existent/incorrect
  - 20 follow-up calls made:
    - 4 persons experiencing overdose where spoken with

1 family member was spoken with  
12 messages were left  
3 included invalid phone numbers

Of the persons contacted in connection with the QRT program, two had entered treatment before our contact and two were provided assistance and entered treatment.

- **Status of Support Meetings:** LGR continued to host support meeting both in person and on Zoom. LGR now hosts five meetings: Adult Children of Alcoholics; Family Support; Grief Support; SMART Recovery; and Narcotics Anonymous. Attendance continues to be somewhat light at these meetings so far, but this may be due to people's hesitancy to attend in person meetings during the COVID epidemic. LGR continues to promote these meetings heavily.
- **Success/challenges/trends:** Many of LGR's challenges continue from prior quarters and are related to the COVID epidemic, which hinders outreach efforts.
  - Success: LGR is increasing community awareness and has experienced a large increase in the number of calls of assistance and persons served.
  - Success: Many community-based organizations have reached out to LGR to investigate partnering and coordinating our efforts. The reception from these groups has been very warm. They have been excited and impressed to learn the range of services offered and the speed with which we are able to provide solutions for Huron County residents.
  - Success: The Huron County Jail is treating LGR as an ally and is facilitating our efforts to provide services to inmates.
  - Success: The Warm Hand-Off project has launched!
  - Challenge: LGR has not received many ALERT – Police calls. We are working hard to establish strong relationships with all of the law enforcement offices and to increase awareness of the service in the community.
  - Challenge: Promoting the availability of services at the Peer Wellness Center continues to present a challenge. The inability to hold events or attend in-person meetings of Huron County community groups to promote the Center effected our efficacy in getting our message heard. Connections with other community-based groups will help increase awareness of LGR and its services.
  - Challenge: Developing peer relationships with Family Dependency Court participants has been challenging. Persons from Family Life Counselling have actively told participants receiving services at their treatment center that they do not need a peer supporter. Their representatives have actively interfered with our peer supporter's interactions at team meetings and have twice removed our peer supporter from the meeting "by accident." Removing a Zoom participant from a meeting is difficult to do without intent. LGR acknowledges that the Board has taken steps to address Family Life's animosity to LGR, but LGR knows this will be a difficult issue to abate.



## **Huron County LOSS Project**

The Huron County LOSS Team has been over the past three months continued to focus on building relationships, watching current COVID-19 trends in Huron County, and actively searching for crisis teams that are currently in the county and how LOSS can collaborate/assist with current efforts.

Over the past couple months, the LOSS Team of Huron County has been experiencing delayed response times, or no return message from the organizations and businesses contacted regarding emails and phone calls. The LOSS Team has been really trying to connect with the community through these means however, no progress has been made regarding building collaboration. There are multiple groups in the county doing similar suicide support and to date no one seems to want to combine efforts. The LOSS Team will continue to actively pursue the organizations/businesses of Huron County in order to build relationships, collaborations, and volunteers to support families in need.

The following list below answer the 6 key items listed in the email as information needed concerning the LOSS team:

1. **Number of volunteers** – 4
2. **Date of Trainings** – January 27<sup>th</sup>, 2021 @7pm via Zoom; we have scheduled a training for the last Wednesday of each month for the rest of the year.
3. **Support groups led and current group schedule** – Grief group is currently held every Tuesday via Zoom at 8pm. One family experiencing a loss due to suicide joined us. They are doing well and informed us they would they are glad they attended the meeting and are now better and ready to move forward.
4. **Number of calls received by the team** –0; 2 referrals from QRT
5. **Outreach activities and events** – None (on hold pending COVID-19 cases)
6. **Bereavement events hosted over past quarter** – Ongoing Grief support group meetings on Tuesdays via zoom at 8pm.

**Family Support Program** – no visits.

## QUARTERLY REPORT-#3 April 14, 2021

### PROGRAM OVERVIEW

The Huron County Family & Children First Council provides family-centered services and supports for the families that reside in Huron County. We focus primarily on youth involved with Multiple Systems within the county that are at risk of having poor outcomes or for out of home placement due to problem behaviors. We provide Service Coordination for youth 0-22 and Wraparound Services for more intense cases that address the family as a unit and includes the assessment of the needs and strengths of the family. The process is driven by the family and the family team, incorporating both formal and informal supports, working towards common goals. We also oversee the Huron County Prevention Coalition and provide youth prevention-related activities and events.

### SUMMARY OF DATA FROM THE CANS ASSESSMENT

We utilize the Protective Factors Survey for Service Coordination to identify immediate needs of the families and open the door for conversations related to the health and wellness of the youth. We currently use the CANS Assessment-Trauma Comprehensive for Wraparound to identify the Needs and Strengths of the youth and their family, as a unit. The CANS Assessment is typically done after the intake or the second meeting by the Facilitator, after the immediate need is addressed. The domains covered through the assessment include: Traumatic/Adverse Childhood Experiences (ACES); Traumatic Stress Symptoms; Child Strengths; Life Domain Functioning; Acculturation; Child Behavioral/Emotional Needs; Ratings of Children 5 years and Younger (optional); Transition to Adulthood (optional); Caregiver Needs and Strengths. We plan to conduct the CANS Assessment during the engagement phase and every 90 days thereafter to measure outcomes. All of these youth are in the engagement or the beginning of the implementation phase. Not all youth referred to Wraparound have been assessed at this point, primarily due to lack of engagement. **NO UPDATES AT THIS TIME. NINETY-DAY ASSESSMENTS ARE SCHEDULED TO TAKE PLACE OVER THE NEXT COUPLE OF WEEKS.**

| Domain:                        | Youth #1 | Youth #2 | Youth #3 | Youth #4 | Youth #5 |
|--------------------------------|----------|----------|----------|----------|----------|
| ACES                           | 6        | 5        | 4        | 3        | 7        |
| Traumatic Stress Symptoms      | 11       | 7        | 3        | 3        | 14       |
| Child Strengths                | 20       | 12       | 16       | 17       | 25       |
| Life Domain Functioning        | 16       | 14       | 5        | 12       | 11       |
| Acculturation                  | 2        | 2        | 1        | 2        | 0        |
| Child Behavior/Emotional Needs | 19       | 15       | 3        | 15       | 14       |

|                                 |    |     |     |     |    |
|---------------------------------|----|-----|-----|-----|----|
| Child Risk Behaviors            | 11 | 11  | 3   | 2   | 8  |
| Caregiver #1- Needs & Strengths | 11 | 15  | 4   | 5   | 10 |
| Caregiver #2-Needs & Strengths  | 6  | N/A | N/A | N/A | 6  |

**MAXIMUM SCORE PER DOMAIN:**

Adverse Childhood Experiences (ACES): 42

Traumatic Stress Symptoms: 24

Child Strengths: 33

Life Domain Functioning: 39

Acculturation: 12

Child Behavioral/Emotional Needs: 39

Child Risk Behaviors: 33

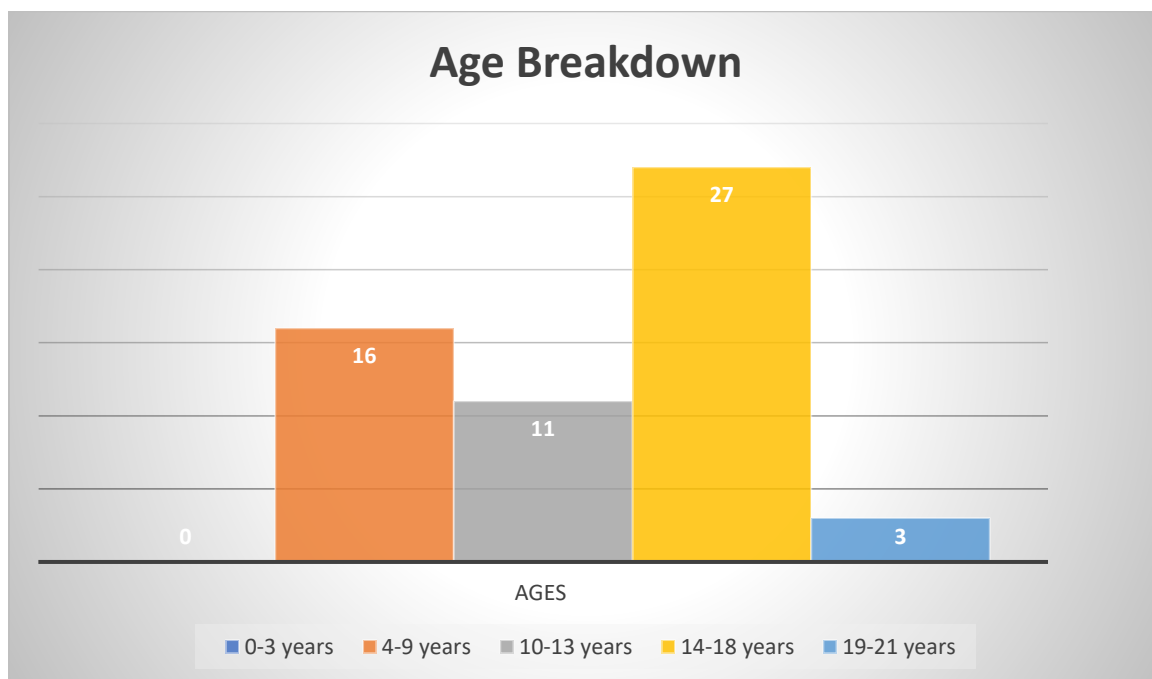
Caregiver #1 and #2: 39 (each)

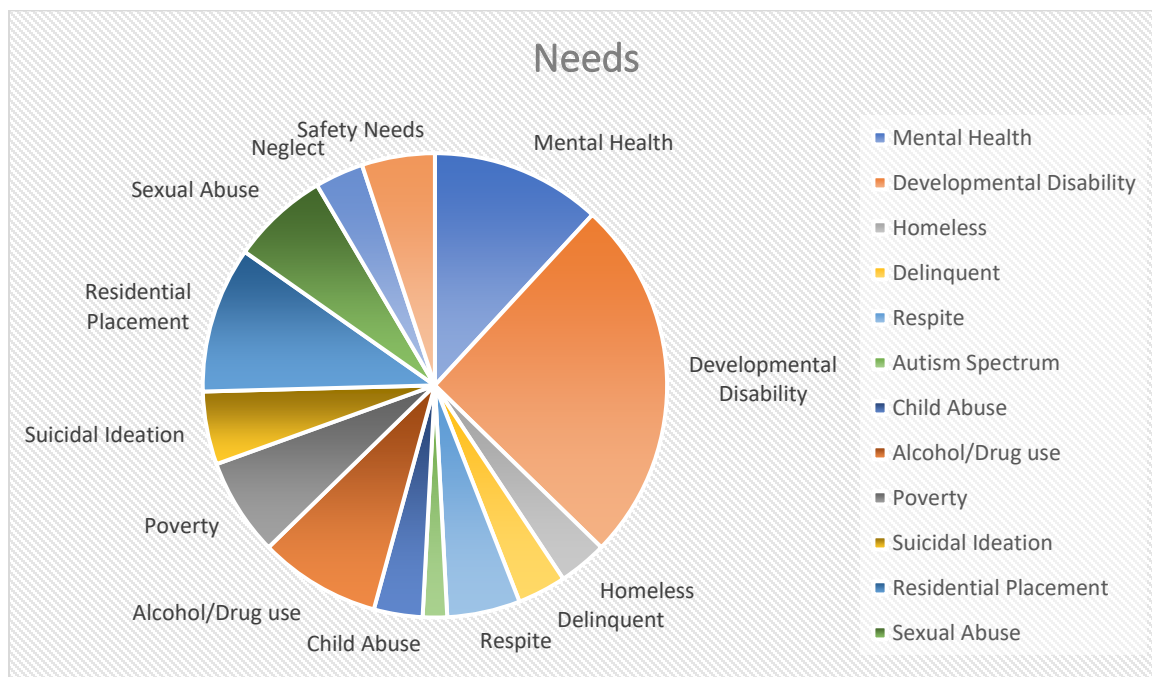
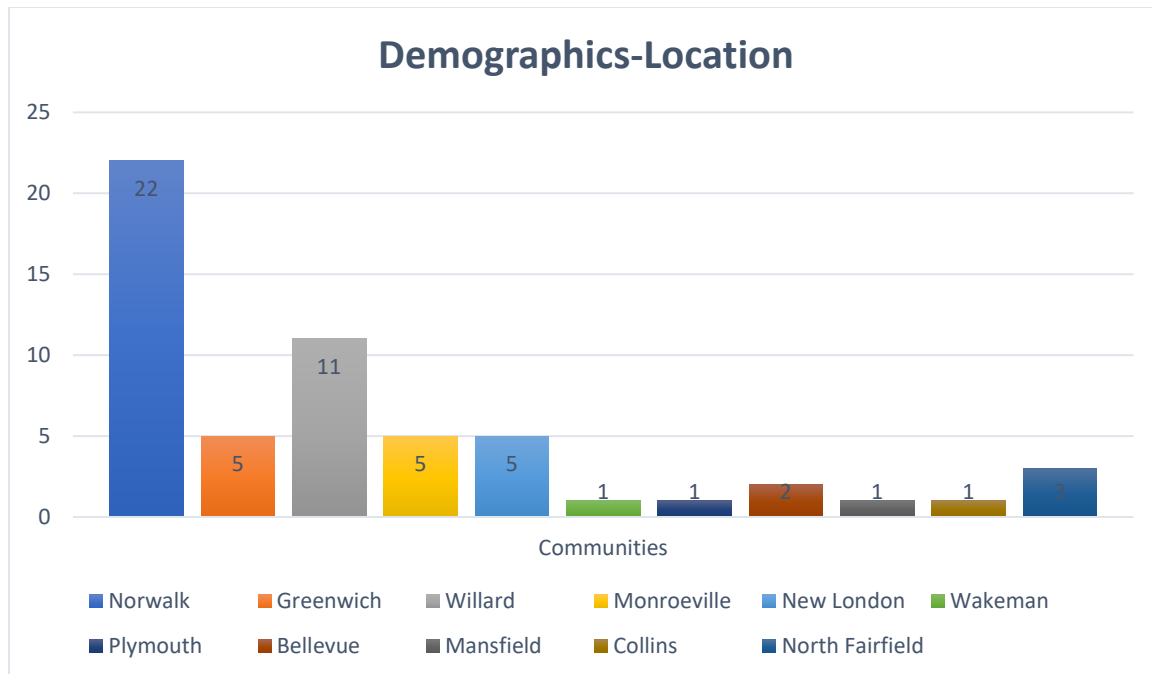
**NUMBER OF FAMILIES/CHILDREN INVOLVED WITH HCFCFC**

Service Coordination: 40 youth (up 10 from 2nd quarter)

Wraparound Referrals: 23 families (up 5 from 2<sup>nd</sup> quarter)

Residential Placement: 4 youth (up 1 from 2<sup>nd</sup> quarter); 1 youth discharged after 8 months- now home and enrolled in Wraparound services for a minimum of 6 months.





### WHAT ARE YOU DOING FOR THESE FAMILIES?

- Respite Care Agreements
- Safety Equipment/Adaptive Equipment
- Norwalk Rec/Jungle Junction passes to provide unstructured family time activities
- Travel reimbursement/parking fees for medical appointments/travel vouchers
- Resource Coordination w/ Workforce Development and Family Support (DJFS)
- Youth residential placement for inpatient therapy

- Purchase clothing for homeless/temporary foster care placement (by referral)
- Assist w/ securing funding for education goals
- Wraparound (family-centered, youth focused approach)-goal setting
- Assist with furniture needs (beds, dressers, etc.)-partnership w/ Habitat for Humanity & Bed Brigade- 7 beds delivered this past year.
- Referrals for housing, food, and cash assistance through PRC funding (DJFS)
- Work with Care Team & family to secure residential placement through MSY funding
  - Track progress on a monthly basis and provide updates to the state MSY team
- Glasses for a youth
- OT Services: Daily Living Activities. Helping young adult with Developmental Disability transition to independent living
- Greyhound bus tickets to reunite homeless family in Huron County with family in Texas
- Service Coordination to secure DD services for misdiagnosed youth

## **PROGRESS & IMPROVEMENTS MADE**

The primary purpose/objective of Service Coordination and Wraparound is to identify specific needs of the family, that if met, enable families to create a more stable environment in the home, and equip families with the resources necessary to create sustainable change. Our program also focuses on decreasing the likelihood of relinquishment of custody of the youth, by concentrating on the family's strengths, building strong relationships between family members, and building capacity in the community to support their needs.

Since the last quarter, the family engagement for Wraparound engagement has decreased and it is becoming more challenging to get involvement from formal supports (agencies) for team meetings. When families are initially referred, they are typically in a crisis state and they have immediate needs that are addressed before we officially start the Wraparound process. This is still a concern when working with families. We have begun pulling our Service Coordinator in to address the immediate needs so the Wraparound Facilitator can focus on implementing the Wraparound process sooner. We have also begun discussions with the school districts to have the Wraparound Facilitator positioned within the schools to provide assistance with Service Coordination and Wraparound for families referred by the school staff. We are in the process of restructuring the Wraparound Facilitator job description to better accommodate the needs of the schools.

We have been able to implement/identify the following programs/resources for families through Service Coordination and Wraparound (new in 3rd quarter highlighted in red):

- Utilize the Protective Factors Survey for all new and returning referrals
- Respite Agreements
- Care Conferences (w/ state partners and family members)-for more intense cases
- Technology Library (Chromebook loaning program)
- Website/Facebook page for family-centered resources
- New Referral Forms w/ added information
- Partnerships w/ the schools for prevention education and Wraparound services
- Partnership w/ local DD agencies for transportation, Respite Providers, OT services, funding, and other resources
- Pedaling w/ Pops Event-emphasis on the importance of a father or father-figure in a child's life
- Increased partnerships have increased our referrals from 9 youth to 30 youth in under 6 months
- Partnership w/ Children Services for respite care options

- Partnership w/ Workforce Development (FYRE program) for youth 14-24 years old.
- Utilization of the Fidelity Electronic Health Records (EHR) system to organize and track Service Coordination and Wraparound.
- Safety measures put in place for youth (alarm systems-elopement, decks, fencing, etc.)
- Adaptive equipment purchased (adult-sized car seat, special needs bike, walker w/ seat, etc.)
- Working with families affected by the Opioid Epidemic (employment, education, etc.)
- Referrals increased from 30 to 52 since the first quarter
- EHOVE Saturday Youth Enrichment programs (cooking, cheerleading, science, art, carpentry, etc.)
- Working with Reach Our Youth and Veteran's Services to match a mentor with a youth, and increase mentor pool in Huron County
- Identified candidate for Peer Recovery Supporter training through case management
- Request for an ECHO Consultation for more challenging youth cases
- Wraparound presentations completed for 3 school districts and 1 mental health provider.
- Wraparound Facilitator and PRC Coordinator trained in CANS
- Covered recreational fees for the following programs: Huron County Youth Soccer League, Lefty Grove Baseball, and Cedar Point Sports Force sports camp.
- Covered fees for 2 families to attend a family camp for youth with a Developmental Disability (Joni & Friends Camp)
- Covered Camp Patmos (Christian Camp) fees for youth involved in Service Coordination/Wraparound
- Purchasing an adaptive bike for youth w/ down syndrome
- Provided fuel cards for parents to visit youth in placement and for medical appointments
- Purchased safety garments & storage cabinet for family
- Began discussions with North American Martial Arts Institute for partnership to enroll youth involved with FCFC services.

## PREVENTION

- Held monthly Prevention Coalition meetings since August 2020
  - 45 participants on group email list; 31 agencies represented
- Creation of 5 committees to address identified prevention-related focus areas
  - Substance Use/Abuse
  - LGBTQ+
  - Youth Advocacy
  - Youth Resiliency
  - Suicide Prevention
- Added 3 additional agencies since August
- Approved officers and bylaws for Prevention Coalition
- Bullying Prevention Poster/Essay Contest
  - 3 school districts participated: Willard, Norwalk/St. Paul, and Bellevue
  - Poster Entries: 4<sup>th</sup>-9<sup>th</sup> grade- 91
  - Essay Entries: 4<sup>th</sup>-9<sup>th</sup> grade- 16 entries
- Handle w/ Care: communication with Law Enforcement, EMS, and schools initiated
- FCFC Director & Prevention & Recovery Care Coordinator obtained Registered Applicant status. Working towards Ohio Certified Prevention Specialist credentialing through the Ohio Chemical Dependency Professionals Board.

- LGBTQ+ Committee developed a strategic plan to include the creation of an LGBTQ Support Group for youth
- Partnering with North Point Educational Service Center to organize a Youth Mental Health First Aid training for school staff across all districts.
- Logic Model Development: working on developing strategies for the three focus areas
- Discussions with NEDC to create a partnership to have HC Prevention Coalition assist with Drug Free Clubs of America program.
- Scheduled 5 school districts in collaboration with OMHAS to participate in the OHYES! Assessment in the Spring of 2021
- Partnership with HCMHAS, New London Schools, and Boy's & Girls Club of Northeast Ohio to obtain funds and develop an afterschool program space in New London that will be available for all school districts across the county.
- Drug & Alcohol Fact Week: video's created by Norwalk City Schools & Monroeville Schools for posting on Social Media. MHAS informational newsletter related to DAFW.
- Implemented the Empowered Youth Summit on March 12<sup>th</sup> from 9:00 AM-12:30 PM for 11 Seniors at the Fisher-Titus Learning Center. Participating districts included Norwalk, Monroeville, Western Reserve, and Willard (canceled).

## BUDGET

| HURON COUNTY MENTAL HEALTH & ADDICTION BOARD     |             |            |             |            |            |            |            |            |            |             |        |             |
|--|-------------|------------|-------------|------------|------------|------------|------------|------------|------------|-------------|--------|-------------|
| EXPENDITURES                                     | \$85,000.00 | July       | August      | September  | October    | November   | December   | January    | February   | March       |        |             |
| Family-Facing Services & Supports                | \$25,000.00 | \$0.00     | \$0.00      | \$0.00     | \$0.00     | \$0.00     | \$50.00    | \$877.49   | \$772.72   | \$674.21    |        | \$2,374.42  |
| Training & Travel Reimbursement                  | \$10,000.00 | \$0.00     | \$0.00      | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00      |        | \$0.00      |
| Prevention Services & Supports                   | \$10,000.00 | \$0.00     | \$0.00      | \$0.00     | \$119.94   | \$0.00     | \$1,830.00 | \$273.92   | \$1,322.21 | \$0.00      |        | \$3,546.07  |
| Salaries & Fringe benefits (PRC Coordinator-25%) | \$10,000.00 | \$375.69   | \$369.44    | \$927.37   | \$1,367.18 | \$963.32   | \$958.20   | \$958.20   | \$958.20   | \$958.20    |        | \$7,835.80  |
| Salaries & Fringe benefits (Director-40%)        | \$30,000.00 | \$2,788.43 | \$2,788.43  | \$2,784.63 | \$3,976.32 | \$2,802.30 | \$2,787.37 | \$2,787.37 | \$2,787.37 | \$2,787.37  |        | \$26,289.59 |
|  |             |            |             |            |            |            |            |            |            |             | TOTAL: | \$40,045.88 |
| RECEIPTS (PAYMENTS RECEIVED)                     | \$85,000.00 |            |             |            |            |            |            |            |            |             |        |             |
| Family-Facing Services & Supports                | \$25,000.00 | \$0.00     | \$0.00      | \$0.00     | \$0.00     | \$120.00   | \$50.00    | \$0.00     | \$1,880.00 | \$1,650.00  |        | \$3,700.00  |
| Training & Travel Reimbursement                  | \$10,000.00 | \$0.00     | \$0.00      | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00      |        | \$0.00      |
| Prevention Services & Supports                   | \$10,000.00 | \$0.00     | \$3,063.00  | \$0.00     | \$0.00     | \$0.00     | \$1,830.00 | \$0.00     | \$0.00     | \$1,596.13  |        | \$6,489.13  |
| Salaries & Fringe benefits (PRC Coordinator)     | \$10,000.00 | \$0.00     | \$0.00      | \$739.00   | \$0.00     | \$2,151.00 | \$0.00     | \$0.00     | \$2,065.00 | \$1,916.00  |        | \$6,871.00  |
| Salaries & Fringe benefits (Director)            | \$30,000.00 | \$0.00     | \$30,000.00 | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$0.00     | \$30,000.00 |        | \$60,000.00 |
|  |             |            |             |            |            |            |            |            |            |             | TOTAL: | \$77,060.13 |

## CHALLENGES

Our biggest challenges to date continue to be engagement from the families and developing an appropriate partnership with the schools that will encompass the varied needs across all districts. We need to continue to make it a priority to educate referring agencies about the Family & Children First Council and the difference between Service Coordination, Wraparound, and the requirements involved when applying for MSY Funding (placements). We do, however, continue to make great strides with developing partnerships with other youth serving agencies.

Staffing also continues to be a concern, as the number of referrals increase, and additional needs from the school districts and other youth-serving agencies in Huron County are identified. MSY placement oversight has also been increasing and can be time consuming. As was mentioned last quarter, we may need to start looking into hiring additional staff to meet the demands of the agencies/families we serve.

We are also still limited by COVID specific restrictions. In- person meetings with families tend to be more effective in creating that initial relationship. Transparency from the family is a key component during the Wraparound process and becomes a challenge if that initial connection isn't there between the facilitator and the family team.

We are in need of additional data sources as well. We are starting to receive prevention-related data from HCPC members/agencies to help us continue to identify our most prevalent concerns within Huron County, and will have results back from the OHYES! Assessment in August. But, we could definitely use additional data sooner than later to help us to confirm that we are heading in the right direction as we are developing prevention-based strategies.

### **OUTCOMES/FEEDBACK**

Overall, I feel that we have continued to make progress over the past 11 months. We have a solid team in place, stronger partnerships, and goals are being met for the families involved with the agency. We continue to look for opportunities for professional development and for ways to build resources in our county. The Huron County Prevention Coalition and the Family & Children First Council processes continue to move forward, and we can see an increase in positive outcomes. We will continue to strive towards building an agency and a Prevention Coalition that the agencies and families can rely on.

Please feel free to reach out to me if you have additional questions or concerns. We thank you again for trusting us as a partner as we work towards building a stronger Huron County.

### **MHAS Quarterly Report**

**Reach Our Youth**

**April 2021**

**Submitted by Sarah Simmons, Program Director**

#### **1. Summarize feedback and input from mentors, mentees, and mentee's families**

As our volunteers are getting vaccinated, we have definitely seen an increase in visitation and new activities. A small number are still doing virtual visits, but for the most part, everyone is back to normal. Here is some feedback from our families, kids & volunteers:

- With the program's approval, one mentor took her mentee to Washington DC for a long-weekend over spring break! They biked all over the place, mastered the metro, and learned all about American History at the Smithsonian's and at Mt. Vernon. This was the first time the mentee had travelled out of state and they had a great time! How awesome they both were able to experience that. (They noted that they are open to giving a presentation, so if you or your board would like to hear about their trip, we could make something happen.) Their goal is to travel to a new state once a year.
- One of our mentors is a substitute teacher and she had contacted me the November before the pandemic about mentoring a certain child. At that point the child had not been enrolled in the program, but he was in the fall of 2020. They were matched in November and the development of their relationship has been so pure. She calls me about once a week to give me an update on what they're doing and how much she loves both her mentee and his little sister 😊 Over the last couple months, they've learned they love to go to the park, gone sledding and enjoyed the donut decorating kit from our Valentine Drive-Thru. They talk about the appropriate way to grieve his mother and about the importance of trying hard at school. She is incredible at delivering life lessons with love.



- Another mentor contacted me this month because her high-school mentee is dabbling in marijuana. We discussed the appropriate way to approach this, and agreed she would try to provide more of a safe space for him. We know that he is overwhelmed at home and rarely gets alone time, so it's a way for him to escape. She is providing him other escapes by letting him veg out at her house and watch whatever he wants on tv. Any other suggestions are welcome.
- Other mentors did the standard things this month: went sledding, swimming, cooked, did homework, celebrated birthdays, went on walks, did crafts, painted eggs together, did some school clothes shopping, sewed masks together, made slime, went on bike rides (we love that it's getting warmer outside!)
- There were so many sweet comments on my March reports about how mentors are enjoying their mentees and that they're becoming a part of their family. I love seeing all the positivity!
- I have plenty more to share if you want me to, just let me know 😊

### **Statistics - # of mentors and mentees, # of mentors applied/new interest in the program**

Our statistics are attached in our overall spreadsheet.

We currently have 2 new mentors in various stages of the intake process. I am also working diligently working to get 2 little boys in Bellevue mentors. My plan is to get them matched and then recruit for kids in Wakeman. We have had a huge influx of new boys in the program. We are waiting on the paperwork to fully enroll them, but we've gotten about 10 new boy applications over the last 2-3 months.

#### **2. What monthly group activities occurred?**

- a. We did a Valentine's Day themed drive-thru in late February. We had Catering By Design put together boxed lunches for everyone who RSVPed and all the kids received goodie bags with games, treats, and crafts in them. They also received a slime kit and a donut decorating box from Dunkin Donuts. We got great feedback from this! Several mentors shared photos with me, and I think they really enjoyed having an activity planned for them that they could take home and use to have quality one-on-one time with their mentee. I might just continue to incorporate activities like this after the pandemic is over.
- b. We purchased tickets to Norwalk High Schools' Musical Singalong for anyone who wanted them.
- c. We're planning 2 activities for May – a spring drive-thru that will be similar to the Valentine Drive-Thru and a Bike Ride for the 22<sup>nd</sup> of May.

#### **3. What training opportunities occurred for the quarter?**

Volunteers were invited to a virtual training in March entitled Promoting Resilient Children and Families. I didn't follow up to see how many attended, but they were presented with the opportunity.

#### **4. Success/challenges/trends**

- Easter Baskets – Christie Lane Industries donated Easter Baskets to all the kids in the program. A few volunteers and I delivered the baskets, or they were picked up by the families

at the ROY office. This was a great avenue to catch-up with parents about how things are going, plus the kids were thrilled about getting an Easter Basket. A story about this was published in the online Norwalk Ohio News paper.

- I mentioned above that I am working to recruit mentors for two little boys in Bellevue. These are the only two children on the waitlist in Bellevue, so I figured there has to be at least 2 people who would be willing to be a mentor. I started by speaking to their Bellevue Kiwanis (which was kind of a bust), and now I'm working with the Bellevue Alliance Church who has said they very likely have someone who can fill the position. I'm hoping they'll be matched up by our next quarterly report!
- A trend we've been seeing with the kids is bisexuality, and I would say it's mostly on behalf of the girls in our program. Some of our mentors are cool with this, however many of them are a part of the older, more conservative crowd, so something like this is very scandalous. I'm learning how to include it in my training delicately. If you have any suggestions or recommendations, I'm all ears.
- Parents continue to be one of our biggest challenges, however I am learning more and more about how to work and compromise with them. The mentoring relationship can be messy with so many people involved, but it's a continual process of learning what's best for everyone. I never knew this job would involve so much mediating.
- Extra-Curriculars are picking up! You saw the note from the young boy who got wrestling shoes 😊 We've also paid for a couple kids to participate in Martial Arts, another to do baseball, and track equipment for another. I'm also working on getting this information more widespread.
- Kids are still struggling in school. I've had more than one parent request a tutor, but I don't even know where to start to find a tutor.
- We have also started a Facebook Group of parents/volunteers/some kids called Free Items Available to you through ROY. Because people have started giving me things & I can't set out a free table at events anymore, this has become a great way to connect with families. Its been a double-edged sword though because now people give me all kinds of stuff! Its almost become a part time job, but I've enlisted the help of a volunteer. I think this group will be a very beneficial way to communicate with those who are a part of the program.

| <b>REACH OUR YOUTH (ROY) (2021)</b>                      |       |       |         |                |
|--|-------|-------|---------|----------------|
|  | Jan   | Feb   | Mar     | 1st Qtr        |
| # of matchups at beginning of period                     | 55    | 57    | 57      | <b>55</b>      |
| # of new matchups made during period                     | 2     | 2     | 1       | <b>5</b>       |
| # of matchups resigned during period                     | 0     | 2     | 2       | <b>4</b>       |
| # of matchups at end of period                           | 57    | 57    | 56      | <b>56</b>      |
|  |       |       |         |                |
| # of matchups in Bellevue                                | 0     | 0     | 0       |                |
| # of matchups in Monroeville                             | 0     | 0     | 0       |                |
| # of matchups in New London/Greenwich                    | 0     | 0     | 0       |                |
| # of matchups in Norwalk                                 | 32    | 33    | 32      |                |
| # of matchups in Wakeman/Collins                         | 4     | 3     | 3       |                |
| # of matchups in Willard/Plymouth/Shiloh                 | 22    | 22    | 32      |                |
|  |       |       |         |                |
| # of mentors on roster at end of period                  | 50    | 50    | 50      | <b>50</b>      |
| # other volunteers (special service) at end of period    | 36    | 36    | 36      | <b>36</b>      |
| total # of volunteers at end of period                   | 86    | 86    | 86      | <b>86</b>      |
| # of volunteer hours reported during the period          | 256.8 | 309   | 297.5   | <b>863</b>     |
| Amount of \$ volunteers reported spending on mentee      | \$723 | \$649 | \$1,077 | <b>\$2,449</b> |
|  |       |       |         |                |
| Number of kids added to program this month               | 3     | 2     | 2       |                |
| Number of kids removed from the program this month       | 0     | 1     | 2       |                |
|  |       |       |         |                |
| # of Girls on the waiting list                           | 32    | 31    | 33      |                |
| # of Boys on the waiting list                            | 39    | 39    | 40      |                |
|  |       |       |         |                |
| # of children on waiting list at end of period           | 71    | 70    | 73      | <b>73</b>      |
|  |       |       |         |                |
| # of children on the waitlist in Bellevue                | 1     | 1     | 1       |                |
| # of children on the waitlist in Monroeville             | 2     | 2     | 2       |                |
| # of children on the waitlist in New London/Greenwich    | 6     | 6     | 6       |                |
| # of children on the waitlist in Norwalk                 | 39    | 39    | 41      |                |
| # of children on the waitlist in Wakeman/Collins         | 7     | 7     | 7       |                |
| # of children on the waitlist in Willard/Plymouth/Shiloh | 18    | 19    | 16      |                |

## Drug Free Clubs of America

Norwalk Middle School and Norwalk High School decided to wait until next school year to start the program back up.

Norwalk Catholic Schools are still passing out Gift Cards and continuing the parking spot raffle. They are going to have Frozen Ice stand in May. Still chugging along!

**HURON COUNTY BOARD OF MENTAL HEALTH AND ADDICTION SERVICES**  
**SFY 2021 Quarterly REPORT – 3<sup>rd</sup> Quarter**  
**CATHOLIC CHARITIES DIOCESE OF TOLEDO**  
**AAS Program**

**Program implementation**

The funding contract continues to fill a void in the community. The majority of clients referred are under the age of 55 years. Guardianship often is a tool to stabilize clients. For individuals between the ages of 18-55 years, who are in need of a guardian, options beyond family members or private attorneys are limited, making it difficult for the court to assign guardianship. Catholic Charities has traditionally limited Adult Advocacy Services to serving only individuals ages 55 years and older. With these funds, Catholic Charities is able to expand the service capacity of this program to provide guardianship to individuals under the age of 55 years, thus addressing the gap in services available in our community. Referrals are approved by Kristen Cardone and then processed applications and introduction to potential wards are initiated.

**Cases**

- We currently have 14 wards in guardianship. Do to COVID restrictions visits to wards have been limited allowing us to control billing to stay within contact.

**Case Story**

Again we have a situation where the guardian passed away. None of the siblings were willing to step up and assist in this case. This ward is also connected to the DD system and has communication deficits. We will work with his care team to ensure his ongoing needs are maintained. APSI was unable to take on his case and his is dual diagnosed with Mental Health. This gentleman has severe deficits and will need ongoing guidance for interventions and placement.

**Respectfully Prepared by Carol Wheeler, Program Coordinator**

**Submitted by Scott Herr, Grant Writing Specialist, on 4/14/2021**

**HURON COUNTY BOARD OF MENTAL HEALTH AND ADDICTION SERVICES**  
**SFY 2021 Quarterly REPORT – 3<sup>rd</sup> Quarter**  
**CATHOLIC CHARITIES DIOCESE OF TOLEDO**  
**Miriam House**

**Number of Guests:** In the 3rd Quarter of SF21, Miriam House served 11 clients. Of those, 5 were adults (18 and over) and 6 were children, ages 0-17 years. Of the adults, 5 had a mental health diagnosis and two were dual diagnosed with Substance Abuse.

**Ages of Clients:**

Under 5: 5  
Ages 5-12: 1  
Ages 13-17: 0  
Ages 18-24: 0  
Ages 25-34: 2  
Ages 35-44: 2  
Ages 45-54: 1  
Ages 55-61 0

**Race/Ethnicity of Guests**

White: 5  
Black or African American: 1  
Native American: 0  
Multiple Race: 5  
Non-Hispanic: 11  
Hispanic: 0

**INCOME**

Number of Residents entering with income: 0  
Number of Residents who gained/increased income at exit: 2  
Number of Residents exiting with income: 3

**EXITS**

**Number of individuals who exited the program:** 2 adults, 3 children

**Of those who exited, number who exited successfully (to permanent housing):** One woman and her two children left for permanent housing; One woman and her one child left prematurely unable/willing to follow the rules of the house especially guidelines for COVID19.

**Summary:**

Miriam House is a 6-unit, 19-bed transitional housing program with supportive services for homeless women and children and a maximum stay of 24 months. Located in Norwalk, Ohio, it is the only housing of its kind in the area. The only other program similar to Miriam House is a two-unit emergency shelter that can accommodate only two families at one time and whose average length of stay is 60 days. The women and children being served are women with mental health, and/or substance abuse history. Many have experienced and can be fleeing domestic violence.

During this Third Quarter of SY21, we had 2 adults leave. One left prematurely. The COVID19 situation was the reason they chose to leave early, stating they wanted to socialize outside of the house and attend get together of friends. One woman and her twins left for permanent housing, they were assisted with the RR program and are awaiting a Metro Voucher, she had achieved income (working part time and child support)

At the close of the third Quarter we continue to work with the Residents on their housing needs. We have two families awaiting income and metro vouchers. One current resident has been with us nearly 11 months and she is beginning the Transition to SHP, she has maintained sobriety, mental health services and is working.

We have continued to assist individuals and their families through the Miriam House while maintaining adherence to COVID 19 guidelines put forth by the Governor of the State of Ohio, the Huron County Board of Health and COHHIO.

**Respectfully Prepared by Vickie L. Smith, Program Coordinator**

**Submitted by Scott Herr, Grant Writing Specialist, on 4/14/2021**

*Firelands Counseling and Recovery Service  
Report to Huron County Board of ADAMHS  
FY 2021 Quarter 3 – January 1, 2021 – March 31, 2021*

***Programing Demand:***

- QPR: 8 trainings completed
- LGBTQ+ trainings – N/A this quarter
- Wait list for psychiatric services as of 9/25/20 – continued, but looking to resolve soon
- Staff openings:
  - 3 Full time Therapy positions open
  - 1 CPST

Q2:

Jail Services - In Jan and Feb - avg 10 hrs per week. In March avg 19 hours a week.

Forensic Monitoring: 2; 1 person NGRI at NOPH; 1 person NGRI on conditional release

ATP Dependency Court:

- Phone minutes - \$59.27; 0 FCRS client served
- Drug Tests Juvenile court - \$2452.00

MAT – \$0

Bridge Devices - \$0

SOR - \$15,795.99; 30 served

WRAP Group Homes \$36,749.35 with 8 served

WRAP Misc. \$219.50 with 3 served

Rescue - \$0

Detox - \$0

Linkage - \$111.11

Peer Support \$1,524.35 (AOD-\$1,322.75; MH -\$0; MH/AOD-\$201.50) – 4 clients served

Indigent - \$637.47

Clinical Exception - \$6,330.35

QPR - \$7.73

LGBTQ - \$0

CTP - \$1,710.70

*Quarterly Service Demand*

*\*New Clients this quarter*

\*SU Services

|          | Adult | Youth | Total |
|----------|-------|-------|-------|
| Norwalk  | 48    | 2     | 50    |
| Bellevue | 0     | 0     | 0     |

\*Mental Health Services

|          | Adult | Youth | Total |
|----------|-------|-------|-------|
| Norwalk  | 106   | 66    | 172   |
| Bellevue | 26    | 8     | 34    |

*Crisis Interventions/Hotline*

|                           | Quarter 3 |
|---------------------------|-----------|
| # of Hotline Calls        | 1086      |
| # of Crisis Interventions | 104       |
| Safety Planned            | 55        |
| Hospitalized              | 49        |
| NOPH                      | 1         |
| RESCUE                    | 0         |
| FRMC                      | 34        |
| OTHER                     | 14        |



**Vocational Services**  
**FFY21 Second Quarter Report**  
**(January 1, 2021 – March 31, 2021)**  
**Huron County**

Vocational Services program report for **second** quarter of the federal fiscal year 2021. The Erie/Ottawa/Huron Contract team is the best performing contract in the State of Ohio.

OOD continues to highlight this contract as an outstanding contract. As of March 31, 2021, 25 Huron County clients received vocational services. This contract received 12 new referrals during this quarter of which seven (7) showed for their intakes. The referrals are slightly lower than previous quarters due to COVID and not being in the Huron County jail for our Job Seeking Skills group. The 58% show rate is a little lower than first quarter. Due to COVID, clients can be seen in person or vocational services can be done virtually. At this time, it is even 50/50 for in person versus virtual appointments. Firelands continues to market vocational services in Huron County.

Caseload progression remains stable: Average days in application status is 34 days and average days in eligibility is 45 days, well below the state average of 78 days. The team is on track to meet or exceed all Contract Deliverables.

**Erie/Ottawa/Huron/SSW Contract team's contract deliverables for FFY2021:**

**\*Total Served: 250/231 (92%)**

**Applications: 180/109 (61%)**

**Eligibility: 138/107 (78%)**

**IPEs: 122/90 (74%)**

**Employed Closures: 54/43 (80%)**

**\* Total Number Served instead of Capacity. OOD's definition of total number served is all individuals who enter into an individualized plan for employment and beyond.**

The numbers below reflect the fiscal status of the Erie/Ottawa/Huron Team for the Federal Fiscal **second** quarter and the Huron County portion.

|  | <b>Budgeted</b> | <b>Spent</b> | <b>% of Budget</b> |
|--|-----------------|--------------|--------------------|
| Team Administrative Funds<br>(Salaries, Travel, Occupancy) | \$290,239       | \$135,604    | 46.72%             |
| Erie/Ottawa Administrative                                 | \$175,576.59    | \$74,137     | 42.22%             |
| SSW Administrative   | \$92,394.09     | \$51,909     | 56.18%             |
| Huron Administrative                                       | \$12,503        | \$13,312     | 106.47%            |
| Case Service Funds   | \$600,000       | \$300,000    | 50.00%             |
| Erie/Ottawa Case Service                                   | \$314,594.59    | \$157,297    | 50.00%             |
| SSW Case Service   | \$204,324.32    | \$102,162    | 50.00%             |
| Huron Case Service   | \$81,081.08     | \$40,541     | 50.00%             |

Erie/Ottawa/Huron contract has 166 open cases. Contract continues to explore ways to retain individuals during the referral process. Vocational Rehab supervisors will now attend All Staff

Meetings to educate staff on the benefits of the Vocational Rehab program and answer any questions staff may have.

| <b>Contract Deliverables</b>                  | <b>Total Served</b> | <b>E/O Team Year To Date</b> | <b>Huron YTD</b> |
|---|---------------------|------------------------------|------------------|
| <b>Open cases on hand</b>                     | 250                 | 166/231                      | 25               |
| <b>Plan (IPE's)</b>                           | 122                 | 30                           | 3                |
| <b>Employed Rehab</b>                         | 54                  | 43                           | 7                |
| <b>Number of Consumers Currently Employed</b> |                     | 24                           | 3                |

The Erie/Ottawa/Huron Team has supported **3/7** job placements for **Second** Quarter (January 1, 2021 through March 31, 2021) for Huron County (the second numbers are the year's total):  
Huron – **3/7**

Average wage is \$9.33

#### **Success Story:**

Client - from Huron County. His diagnoses are Autism Spectrum Disorder, Generalized Anxiety Disorder, and Major Depression. He chose Firelands Voc Rehab for his provider.

The client worked with our program for an extended period of time. Initially, he came into the program wanting to work in construction, but did not have any experience and after several months of trying to find a job in construction it was evident that this was not a realistic job goal at this time. He changed his job goal and ultimately with the help of his Job Developer found a job at a local business. He is extremely happy with this job and the employer adapted the position to his disabilities. This client was closed successfully from Voc services and is making a \$10.00 hourly wage.

#### **FY21 Levy Funded Quarterly Report – Rigel Recovery Services**

Reporting Period: July 1, 2020-March 31, 2021

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Rigel Recovery Services, a division of Oriana House, Inc. respectfully submits the following report to the Huron County Mental Health and Addiction Services Board in regards to services provided by Oriana House, Inc. July 1, 2020-March 31, 2021.

#### **Waiting List Summary**

Since January 1, 2021 our average wait from referral to assessment is 4.2 calendar days. For this reporting period, our average no show rate was 42.4%.

#### **List of Staff and Openings**

At this time, there are three staff openings. The office is supervised and staffed by:

- Deanna England, LICDC-CS, LPC, Clinical Manager
- *Open position*, Clinical Coordinator
- Christina Riffe, LCDC III, Group Clinician

- *Open position*, Group Clinician
- *Open position*, Treatment Case Manager

#### Quarterly Success/Challenges/Trends

Successes: We have decreased wait times for assessments. From July-December, our average was 10 business days, decreasing to 4 business days from January-March. We have started offering Anger Management to the community (not required to be an existing Oriana House client). Family Matters has started on Zoom as of January 1.

Challenges: We currently have 3 open positions, which will likely contribute to longer waitlist times for April-June.

Trends: We continue to provide services (assessment and Vivitrol) at the Huron County Jail until Firelands Counseling and Recovery Services has staff in place to begin this service. Monthly referrals for this quarter have increased month to month from 6 referrals in January to 20 in March.

#### Special Population Report – New Clients since 7/1/20

- Pregnant women with SUD: 0
- IV drug users: 16
- Communicable diseases: 13 individuals report having medical concerns, including Hepatitis C
- Crisis services: No crisis services delivered

#### Family Matters

As of January 1, 2021, Family Matters is now offered via Zoom. This has allowed clients and families attend from over the county without transportation needs.

| <u>Performance Outcome</u>   | <u>Success Benchmark</u> | <u>Outcome (as of 9/30/20)</u> | <u>Outcome (as of 12/31/20)</u> | <u>Outcome (as of 3/31/21)</u> | <u>Outcome (as of 6/30/21)</u> |
|--|--------------------------|--------------------------------|---------------------------------|--------------------------------|--------------------------------|
| Participants will gain confidence in using social skills taught.                       | 75%                      | n/a                            | n/a                             | 100%                           |                                |
| Participant will feel ready to use social skills taught in interactions in the family. | 75%                      | n/a                            | n/a                             | 100%                           |                                |
| Participants will learn skills that  | 75%                      | n/a                            | n/a                             | 100%                           |                                |

|   |  |  |  |  |  |
|---|--|--|--|--|--|
| they believe they will find useful in their family. |  |  |  |  |  |
|---|--|--|--|--|--|

#### Mental Health Services at CROSSWAEH

Eighteen clients have received mental health services, including assessment, individual and group services for a total of 84 MH services performed (assessments, groups, and individuals).

| <u>Performance Outcome</u>  | <u>Success Benchmark</u> | <u>Outcome (as of 9/30/20)</u> | <u>Outcome (as of 12/31/20)</u> | <u>Outcome (as of 3/31/21)</u> | <u>Outcome (as of 6/30/21)</u> |
|---|--------------------------|--------------------------------|---------------------------------|--------------------------------|--------------------------------|
| Clients identified as having a mental health need will receive a mental health assessment and appropriate mental health care. | 20 clients annually      | 2                              | 4                               | 18                             |                                |

#### Quarterly Service Demand

- 115 unique clients have been treated during July 1-March 31, 2021.
- No clients have been turned away due to inability to pay.

| <u>Performance Outcome</u>   | <u>Success Benchmark</u> | <u>Outcome (as of 9/30/20)</u> | <u>Outcome (as of 12/31/20)</u> | <u>Outcome (as of 3/31/20)</u> | <u>Outcome (as of 6/30/20)</u> |
|--|--------------------------|--------------------------------|---------------------------------|--------------------------------|--------------------------------|
| Clients of Rigel Recovery Services will have a 66% completion rate of IOP. | 66%                      | 68%                            | 66%                             | 69%                            |                                |
| Clients will be seen within 5 business days of referral.                   | 90%                      | 73%                            | 50%                             | 90%                            |                                |

#### OhioGuidestone ECMH-C FY 2021 Third Quarter Report

**Number of clients served: 4**

**Number of classroom consultation sites and hours of services provided per site: 0**

**Number of family-centered consultations provided: 8**

**Meetings attended/outreach with Huron County Organizations:**

- Presented to the Family and Children First Council on 1/20/21.
- Presented to the Huron County Early Intervention Team on 1/20/21.
- Had a video conference with the principal of Celeryville Cristian School.
- Had a phone call and sent material to Director of Cristian Day Nursery.
- Had a phone call with the Director of League Street & Prospect Head Start.
- Had a phone call with the Director of Western Reserve Preschool.
- Left a voicemail for Director of Willard Head Start.
- Left 2 voicemails for the Head Start Education Services Director.

The below organizations were contacted through 2 mailings:

|   |  |
|---|--|
| Christian Day Nursery School            | Huron County Children Services                 |
| League Street Head Start                | Huron County Board of DD                       |
| Maplehurst Preschool                    | Huron County Help Me Grow                      |
| Norwalk Catholic Early Childhood Center | Huron County Family and Children First Council |
| Norwalk Childcare Center                | Huron County Health Department                 |
| Prospect Head Start                     | Edison Elementary school                       |
| Junior Explorers Child Development      | Plymouth Elementary School                     |
| Care Works Inc.                         | South Central Elementary School                |
| Maple City Christian Preschool          | Western Reserve Preschool                      |
| Gerken Head Start                       | South Central Elementary School                |
| TLC Christian Preschool                 | Monroeville Elementary School                  |
| Celeryville Christian                   | Pleasant Elementary School                     |
| Willard Child Development               | Maplehurst Elementary School                   |
| Willard Elementary Pre-K                | League Elementary                              |
| Willard Head Start                      | Norwalk Catholic School St. Paul Elementary    |
| Collins Christian Children's Center     | Department of Job and Family Services          |
| First United Methodist Day Care Center  | Family Life Counseling                         |
| Bellevue Elementary School              | Community Child Care Center                    |
| Monroeville Elementary School           | New London Elementary School                   |

|            |  |
|------------|--|
| St. Joseph |  |
|------------|--|

**Number of referrals received: 4**

**Successes/challenges/trends:** A success was receiving 4 family centered consultations. A challenge/trend is that the family centered consultations quickly identified a need for ongoing therapy services so the family centered consultations averaged 2 sessions per referral instead of the 6 that is typically provided. Another challenge is the identification of classroom consultation referrals. We have done 3 mailings and attended several meetings. One school indicated that they were going to make a referral for classroom consultation but did not follow through despite several follow ups. In the outreach calls to Head Start sites it was identified that Firelands provides their mental health consultation and they explained that they do not need any additional services. Attempted to explain the difference in the services but they were not responsive.

We welcome any support the Huron County Board of Mental Health and Addiction services can offer to help us further our efforts at generating interest and educating the community about the availability of this resource. We would welcome an opportunity to present at any agency or board meetings if that would be requested.

### **Family Dependency Treatment Court**

**1. The number of clients served per quarter for each Specialized Court Docket and what phase they are in**

Quarter Clients: 4  
 Graduations: 1  
 Terminations: 1  
 Phase 4: 0  
 Phase 3: 2  
 Phase 2: 0  
 Phase 1: 0

**2. Number of graduations during quarter, for fiscal year**

1 graduation for quarter  
 2 graduations for fiscal year

**3. Number of negative urinalysis**

109 negative urinalysis

**4. Number of clients committing new offenses**

1 client committed a criminal offense.

**5. Number of clients attending sober support services**

4 (1 client is now terminated. 1 client is now graduated.)

**6. Number of clients who continue to move towards satisfactory completion of their individual treatment plans**

3 (1 client is now graduated.)

**7. Number of clients who continue to move towards satisfactory completion of their individually identified educational/vocational goals**

3 (1 client is now graduated.)

**8. Number of clients who show documented progress towards satisfying any court-imposed orders as documented by coordinator**

3 (1 client is now graduated.)

**9. Successes/Challenges/Trends**

Successes:

- There was a FDTC participant graduation in February 2021.
- FDTC participants continue to successfully use the Zoom video conference app for court hearings, treatment appointments, and other program related meetings.
- FDTC participants that are working with Let's Get Real, Inc. report that they enjoy this program, and feel a strong connection working with a peer recovery coach.
- All through COVID-19, Huron County FDTC has been able to maintain drug screening for participants through collaboration with Fisher Titus Convenient Care and Family Life Counseling. We have also been able to consistently maintain court hearings and require full program compliance due to service availability in the county and the use of video conference.

Challenges:

- One FDTC participant was terminated from the program due to a relapse that resulted in an adult probation violation and prison time.
- There has been a decrease in cases coming to the court involving dependency/neglect/abuse concerns related to substance abuse. It is not believed that this is due to an overall decrease in substance abuse. This dynamic has resulted in a decrease in new potential participants for the Family Dependency program.
- Overall decrease of in-person interaction for participants during high risk COVID-19 levels in the county

Trends:

- FDTC participants are participating in alternative sober support meetings during pandemic shut downs: phone, online, video, etc.

**10. A running total of the unduplicated count of clients served for the fiscal year**

7 total clients fiscal year

**11. Total amount of ATP funds spent each quarter separated by Treatment Services and Recovery Support Services (this is overall, not per docket). The funding information will most likely come from the treatment agency, not the courts.**

Defer to Firelands Counseling

**Fiscal Year 2021, Third Quarter Report**  
**Northwest Ohio Behavior and Reporting Services**  
*Reporting Period: January 1, 2021 – March 31, 2021*

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Northwest Ohio Behavior and Reporting Services (NO-BARS), a program of Oriana House, Inc. (OHI), respectfully submits the following report to the Huron County Board of Mental Health and Addiction Services in regards to services provided by Oriana House, Inc.

### **Services**

This Report will reflect the achievements and opportunities for improvement for the following programs/services that NO-BARS provides:

- Day Reporting
  - Case management
  - Random urine drug screens
- Electronic and Alcohol monitoring

NO-BARS offers chemical dependency treatment services at the Norwalk, Ohio location through Rigel Recovery Services. Rigel Recovery Services prepares and submits a separate report for the Huron County Board of Mental Health and Addiction Services.

### **List of Staff and Openings**

As of January 1, 2021, there was one open caseworker position, which was assumed by Bill Kimberlin on 1/4/21. Chris Polofka left the agency and his position as EM Operations Monitor was assumed by LaTasha Hicks. The office is currently supervised and staffed by:

| <b>Name</b>             | <b>Title</b>                            | <b>City of Primary Office</b> |
|-------------------------|---|-------------------------------|
| Jason Varney            | Vice President of Correctional Programs | Tiffin                        |
| Shannon Maag            | Program Manager                         | Tiffin                        |
| Tracey Cutright-Meadows | Program Coordinator                     | Norwalk                       |
| Bill Kimberlin          | Caseworker                              | Norwalk                       |
| Tiara Brunthaver        | Lead Operations Monitor                 | Tiffin                        |
| LaTasha Hicks           | EM Operations Monitor                   | Norwalk                       |

### **Referrals**

Referrals appear to be down due to COVID-19; however, Norwalk NO-BARS and the Huron County Adult Probation Department are collaborating to increase referrals as well as continuing to step CBCF clients down to Day Reporting services upon completion of their residential placements. It should be noted that all prepaid EM/AM days have been used but we are continuing to provide these services.

| <b>Service</b>                | <b>Referred Clients</b> |
|-------------------------------|-------------------------|
| Day Reporting                 | 22                      |
| Electronic/Alcohol Monitoring | 10                      |

### **Current Roster**

Below is NO-BARS active client roster January 1, 2021 through March 31, 2021:



| Service                       | Number of Clients | Note  |
|-------------------------------|-------------------|---|
| Day Reporting                 | 22                | 4 additional clients have been referred, but have not started services. |
| Electronic/Alcohol Monitoring | 17                |   |

### **Retention Rate**

The best measure to evaluate the effectiveness of a non-residential program is by the retention rate. Retention rate is the numeric representation for our client's continued engagement and involvement in NO-BARS' services.

| Service                       | Total Days Served | Retention Rate (percentage) |
|-------------------------------|-------------------|-----------------------------|
| Day Reporting                 | 1560              | 87.88 %                     |
| Electronic/Alcohol Monitoring | 580               | 85.72 %                     |
| <b>All Services</b>           | <b>2140</b>       | <b>84 %</b>                 |

### **Success Rate**

Below outlines the number of clients who completed Day Reporting or Electronic/Alcohol Monitoring successfully:

| Service                       | Successful Completions | Average Days of Successful Completions | Success Rate (percentage) |
|-------------------------------|------------------------|--|---------------------------|
| Day Reporting                 | 3                      | 158                                    | 42.86 %                   |
| Electronic/Alcohol Monitoring | 5                      | 70.5                                   | 55.56 %                   |
| <b>All Services</b>           | <b>8</b>               | <b>99.67</b>                           | <b>50 %</b>               |

### **Urine Drug Screens**

Below are the random urine drug screen statistics for all NO-BARS' services. It should be noted that some clients used multiple substances in addition to THC or reported using THC laced with other substances.

| Month         | Number of New Uses | Number of Tests Conducted | Percent of New Use Tests | Most Common New Use   |
|---------------|--------------------|---------------------------|--------------------------|---|
| January 2021  | 2                  | 39                        | 5.13 %                   | Methamphetamine (1)<br>Oxycodone (1)  |
| February 2021 | 3                  | 34                        | 8.82 %                   | Methamphetamine (2)<br>MDMA (2)<br>Opiates (1)                                |
| March 2021    | 8                  | 90                        | 8.89 %                   | Cocaine (1)<br>Methamphetamine (2)<br>Opiates (2)<br>Oxycodone (1)<br>THC (5) |

|                       |           |            |               |   |
|-----------------------|-----------|------------|---------------|---|
| <b>Quarter Totals</b> | <b>13</b> | <b>163</b> | <b>7.98 %</b> | <b>Methamphetamine (4)<br/>THC (5)<br/>Oxycodone (2)<br/>MDMA (2)<br/>Opiates (3)</b> |
|-----------------------|-----------|------------|---------------|---|

### Alcohol Tests

Below are the random breathalyzer tests for NO-BARS services. As a result of spending most of this quarter increasing compliance with UDS testing, alcohol tests were completed sporadically. We expect to increase alcohol testing over the next quarter by administering an alcohol test with each UDS.

| <b>Month</b>          | <b>Positives</b> | <b>Number of Tests</b> | <b>Positive Percentage</b> |
|-----------------------|------------------|------------------------|----------------------------|
| January 2020          | 0                | 14                     | 0.00%                      |
| February 2020         | 0                | 8                      | 0.00 %                     |
| March 2020            | 0                | 3                      | 0.00 %                     |
| <b>Quarter Totals</b> | <b>0</b>         | <b>25</b>              | <b>0.00 %</b>              |