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## *FY21 4<sup>th</sup> Quarter Reports*

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### *Age Exchange*

#### **AGE EXCHANGE** SERVICES FOR AGING, INC.

130 Shady Lane Drive  
Norwalk, Ohio 44857  
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#### **Demographics**

##### Age Exchange Quarterly Summary

As our school year comes to a close, I look back on all the challenges that we all faced with the confidence that we kept our children and senior volunteers safely connected. This past year was truly unusual and unexpected. No one expected the senior centers to be closed for an entire year or for schools to rely so much on distance learning. The pandemic adjusted everyone's plans for the past year. Yet, through all the restrictions, we did everything we could to keep our group engaged, happy, and feeling a sense of importance and appreciation. It was so important to keep the Age Exchange program active and alive. Through social distancing and remote learning, everyone looked for ways to stay in touch and involved. Everyone needs a special friend to help them through difficult times. Thank you so much MHAS for giving us this opportunity to reach the children and seniors of the Age Exchange program. We all worked together to find a new path through this year of non-contact learning, and now we are all looking forward to the beginning to a bright new school year where we can be with our friends again.

The upcoming school year will feel like a homecoming for all of us. We all worked very hard to stay connected with pen pal letters and goodie bags filled with activities for the children. We all had to use our imagination to carry us through the distance between each other. Yet nothing can replace seeing the joy on someone's face from a simple act of kindness. We are all looking forward to meeting in person again and getting our group of Age Exchange family members back together again. It will be a room filled with laughter and cheerfulness with memorable making experiences and friendships to last a lifetime.

At the present time of non-contact learning for this school year we have 15 girls and 13 boys involved in the Age Exchange program, for a total of 28 children participating. We also have 37 wonderful volunteers also working through non-in person mode to help the children stay connected remotely. Everyone has done a great job staying safe. We can now see the clouds starting to lift and brighter sun filled days are just ahead. The Age Exchange program is looking ahead to an exciting new year of togetherness!

AGE EXCHANGE is funded by a grant from the Huron County Board of Mental Health and Addiction Services, the United Fund, and administered through the Enrichment Centers for Huron County.

Phone: (419) 668-6245 Ext. 28 Fax: (419) 668-9525

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**UNITS**

April 1, 2021 through June 30, 2021

April, 2021 - 296 Units

May, 2021 - 296 Units

June, 2021 - 0 Units

Total April 1, 2021 through June 30, 2021 - 592 Units

**Quarter Totals 2021**

Total First Quarter 2021 - 1262 Units

Total Second Quarter 2021 - 592 Units

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# AGE EXCHANGE

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### Volunteer Recruitment

#### Age Exchange Quarterly Summary

The Age Exchange program has truly been blessed with an abundance of unique, dedicated, caring and loving volunteers. Through the uncertainty that came with a global pandemic, never once did it ever seem like we had a shortage of volunteers that wanted to help someone else. The care and concern shown by our volunteers is amazing. I am anxiously awaiting mid-August to see how our volunteer numbers will look for the next school year. Although the health scare of the past year seems to be less extreme today, there are still some people that are extremely concerned about the Covid 19 virus and the potential for illness. Thoughts on the subject are numerous and new information has caused people to take a different direction on how safe they feel. Everyone wants to feel safe in whatever they are doing, and this may affect how many volunteers are interested in returning to Age Exchange in-person. Time will tell how many volunteers will return to the program. In the past, illness and changing circumstances have driven the need to recruit new volunteers, and we will continue to look for those special individuals who will make wonderful mentors for our children. Through the volunteers I have contacted, I feel that we have many dedicated individuals that are willing to support the Age Exchange program in any way they can.

At the present time the Age Exchange program is blessed to have thirty-seven amazingly awesome volunteers involved with the program. Even during these difficult times, we were able to stay connected in one way or another. This past year shows just how fast things can change and how important it is to adapt to those changes. Through creative methods, we were able to reach out and connect our children and volunteers even when in-person contact was not possible. The Age Exchange family supports one another. We are all looking forward to a positive and productive school year, and together we can make it a reality.

Age Exchange volunteers are currently all white race with one Italian volunteer. We currently have 37 women volunteers and 5 gentlemen volunteers.

The volunteers range in the following ages:

Ages 55 to 64	7	or	16%
Ages 65 to 74	25	or	60%
Ages 75 to 84	8	or	19%
Ages 85 and over	2	or	5%

Let us all have a great summer and look to a fresh new start filled with fun memories shared with our amazing volunteer friends. Together, we stand united to help each other through the challenges of each day. Thank you MHAS for encouraging everyone to stay connected. We can now see the light of a new tomorrow.

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# *Catholic Charities – Adult Advocacy Services*

## **Program implementation**

The funding contract continues to fill a void in the community. The majority of clients referred are under the age of 55 years. Guardianship often is a tool to stabilize clients. For individuals between the ages of 18-55 years, who are in need of a guardian, options beyond family members or private attorneys are limited, making it difficult for the court to assign guardianship. Catholic Charities has traditionally limited Adult Advocacy Services to serving only individuals ages 55 years and older. With these funds, Catholic Charities is able to expand the service capacity of this program to provide guardianship to individuals under the age of 55 years, thus addressing the gap in services available in our community. Referrals are approved by Kristen Cardone and then processed applications and introduction to potential wards are initiated.

## **Cases**

- We currently have 15 wards in guardianship. We currently are good on our contract. We will be hiring another staff member soon to continue growth of service. Future request for additional funding will be requested as need exists for service.

## **Case Story**

The ward came to us through referral from Firelands and by contact from the Judge requesting if Catholic Charities might be able to take him under guardianship. He was previously homeless and has not had a very good relationship with his parents. He also has had issues with alcohol, drugs, and not taking medications on a consistent basis. Under Emergency Guardianship he has been placed in a group home which he finds is safe and offers him the opportunity to begin to live independently and not out on the street. Guardianship will give the ward the services needed to remain stable.

**Respectfully Prepared by Carol Wheeler and Ed Noftz, Program Coordinator**

**Submitted by Scott Herr, Grant Writing Specialist, on 7/7/2021**

# *Catholic Charities – Miriam House*

**Number of Guests:** In the 4<sup>th</sup> Quarter of SF21, Miriam House served 16 clients. Of those, 7 were adults (18 and over) and 9 were children, ages 0-17 years. Of the adults, 7 had a mental health diagnosis and 3 were dual diagnosed with Substance Abuse.

## **Ages of Clients:**

Under 5: 4

Ages 5-12: 5

Ages 13-17: 0

Ages 18-24: 2

Ages 25-34: 1

Ages 35-44: 3

Ages 45-54: 1

Ages 55-61 0

## **Race/Ethnicity of Guests**

White: 7

Black or African American: 4

Native American: 0

Multiple Race: 4

Non-Hispanic: 16

Hispanic: 0

Asian: 1

## **INCOME**

Number of Residents entering with income: 0

Number of Residents who gained/increased income at exit: 1

Number of Residents exiting with income: 1

## **EXITS**

**Number of individuals who exited the program:** One family of 3 and one single woman.

**Of those who exited, number who exited successfully (to permanent housing):** 1 Woman

## **Summary:**

Miriam House is a 6-unit, 19-bed transitional housing program with supportive services for homeless women and children and a maximum stay of 24 months. Located in Norwalk, Ohio, it is the only housing of its kind in the area. The only other program similar to Miriam House is a two-unit emergency shelter

that can accommodate only two families at one time and whose average length of stay is 60 days. The women and children being served are women with mental health, and/or substance abuse history. Many have experienced and can be fleeing domestic violence.

During this Fourth Quarter of SY21, we had 2 adults leave, one single woman and one Mother and 2 children. The family left prematurely. The COVID19 situation was the reason they chose to leave early, stating they wanted to socialize outside of the house and attend get together of friends and family. One woman left for permanent housing, she had been at the Miriam house one year. She entered a PSHP with GLAP (Great Lakes Community Action Partnership). She was working and had successfully completed all of her treatment for substance abuse.

At the close of the Fourth Quarter we continue to work with the Residents on their housing needs. We have two families awaiting apartments, they have both been accepted in the PSHP with GLAP. We have continued to assist individuals and their families through the Miriam House while maintaining adherence to COVID 19 guidelines put forth by the Governor of the State of Ohio, the Huron County Board of Health and COHHIO.

**Respectfully Prepared by Vickie L. Smith, Program Coordinator**

**Submitted by Scott Herr, Grant Writing Specialist, on 7/6/2021**

## ***Family and Children First Council***

### **PROGRAM OVERVIEW**

The Huron County Family & Children First Council provides family-centered services and supports for the families that reside in Huron County. We focus primarily on youth involved with Multiple Systems within the county that are at risk of having poor outcomes or for out of home placement due to problem behaviors. We provide Service Coordination for youth 0-22 and Wraparound Services for more intense cases that address the family as a unit and includes the assessment of the needs and strengths of the family. The process is driven by the family and the family team, incorporating both formal and informal supports, working towards common goals. We also oversee the Huron County Prevention Coalition and work with community members and agencies to assess, plan, implement, and evaluate programs related to the prevention of underage drinking, youth recreational marijuana use, and youth suicide.

### **SUMMARY OF DATA FROM THE CANS ASSESSMENT**

We continue to utilize the Protective Factors Survey for Service Coordination to identify immediate needs of the families and open the door for conversations related to the health and wellness of the youth. We currently use the CANS Assessment-Trauma Comprehensive for youth involved in High-Fidelity Wraparound to identify the Needs and Strengths of the youth and their family, as a unit. The CANS Assessment is typically done after the intake or the second meeting by the Facilitator, after the immediate need is addressed. It is then performed every 90-days to measure the effectiveness of Wraparound efforts.

Five (5) youth were listed in the Quarter 3 report, with updates listed below. Since April, we have assessed an additional six (6) youth as part of the Wraparound process. Some of the previous youth are no longer involved with Wraparound, therefore we were unable to complete the 90-day assessment. Not all youth referred to Wraparound have been assessed at this point, primarily due to lack of engagement.

#### **Youth involved in services more than 90 days**

*\*No updates for youth #2 or youth #5 due to out of home placement*

*90-day update: ( # )*

<b>Domain:</b>	<b>Youth #1</b>	<b>Youth #2</b>	<b>Youth #3</b>	<b>Youth #4</b>	<b>Youth #5</b>
ACES	6 (6)	5	4 (2)	3 (1)	7
Traumatic Stress Symptoms	11 (10)	7	3 (0)	3 (1)	14
Child Strengths	20 (24)	12	16 (14)	17 (20)	25
Life Domain Functioning	16 (11)	14	5 (4)	12 (11)	11
Acculturation	2 (1)	2	1 (1)	2 (0)	0
Transition to Adulthood	N/A (5)	N/A	N/A	N/A	N/A
Child Behavior/Emotional Needs	18 (26)	15	3 (6)	15 (5)	14
Child Risk Behaviors	11 (5)	11	3 (0)	2 (7)	8
Caregiver #1- Needs & Strengths	11 (N/A)	15	4 (3)	5 (9)	10
Caregiver #2-Needs & Strengths	6 (N/A)	N/A	N/A	N/A	6

#### **New Assessments since the 3<sup>rd</sup> quarter:**

<b>Domain:</b>	<b>Youth #6</b>	<b>Youth #7</b>	<b>Youth #8</b>	<b>Youth #9</b>	<b>Youth #10</b>	<b>Youth #11</b>
ACES	3	0	3	2	6	3
Traumatic Stress Symptoms	0	0	0	0	3	6
Child Strengths	7	14	10	5	10	14
Life Domain Functioning	10	7	3	5	4	11
Acculturation	0	0	0	0	0	0
Transition to Adulthood	N/A	N/A	N/A	N/A	N/A	N/A
Child Behavior/Emotional Needs	9	8	5	5	5	8
Child Risk Behaviors	3	0	0	7	2	4
Caregiver #1- Needs & Strengths	6	1	2	1	3	1

Caregiver #2-Needs & Strengths	7	N/A	N/A	1	N/A	N/A
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#### **MAXIMUM SCORE PER DOMAIN:**

Adverse Childhood Experiences (ACES): 42

Traumatic Stress Symptoms: 24

Child Strengths: 33

Life Domain Functioning: 39

Acculturation: 12

Child Behavioral/Emotional Needs: 39

Child Risk Behaviors: 33

Caregiver #1 and #2: 39 (each)

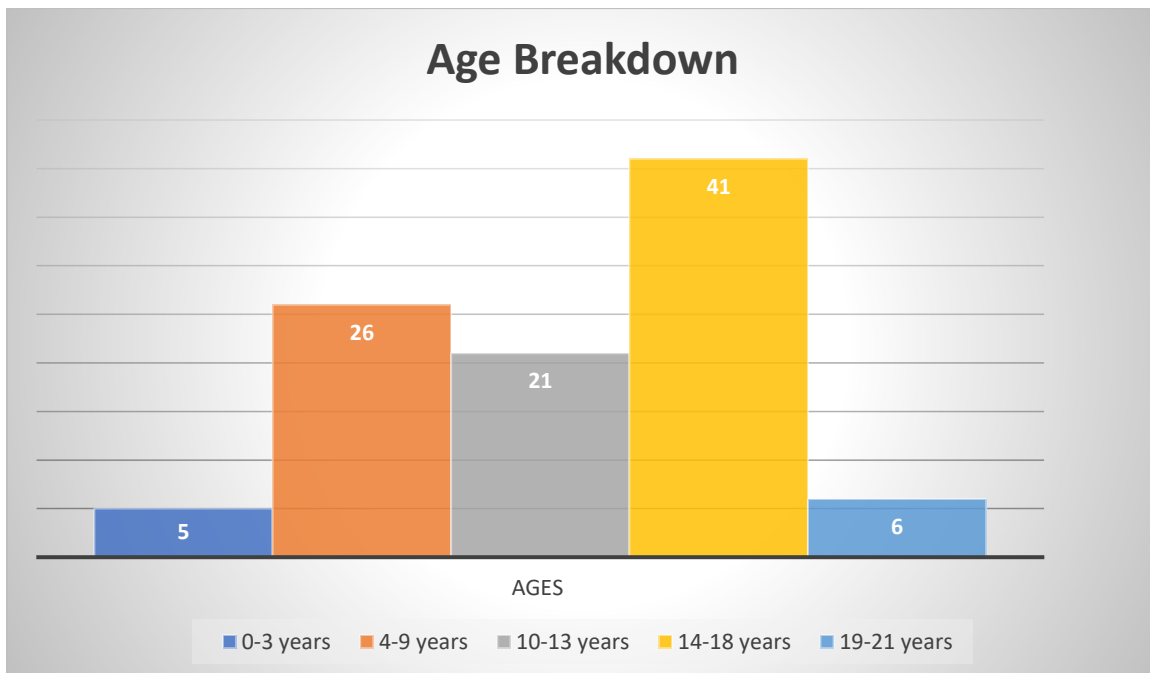
#### **NUMBER OF FAMILIES/CHILDREN INVOLVED WITH HCFCFC**

Service Coordination: 32 active youth/families

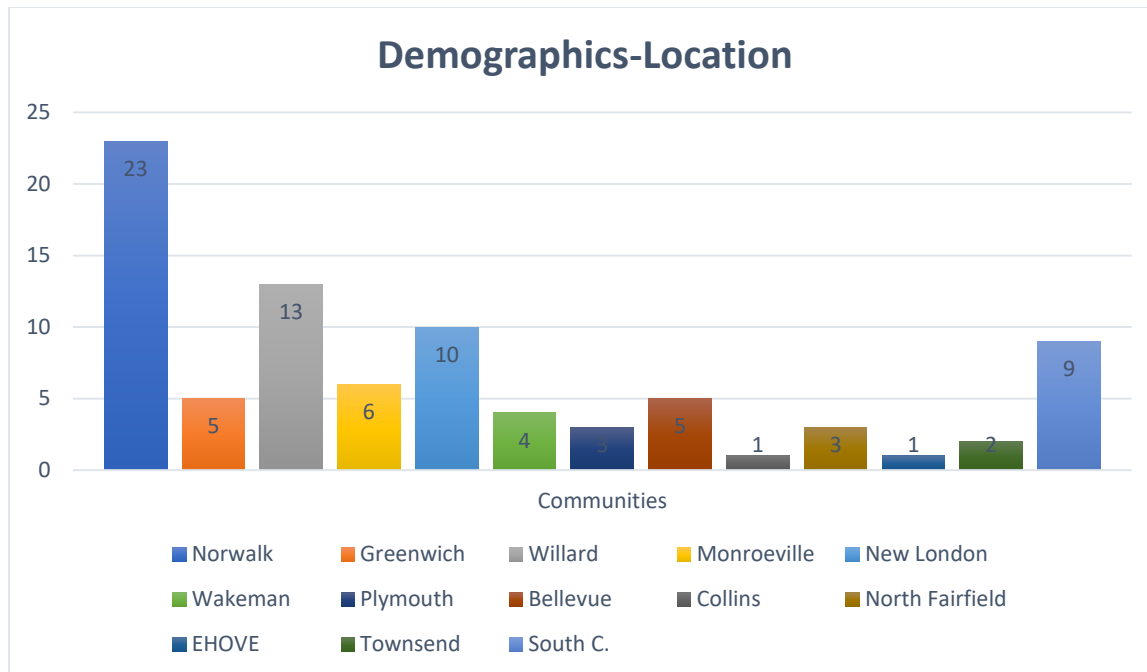
Wraparound Referrals: 11 active youth/ families

Residential/Foster Care Placement: 5 youth; (2 youth were reunited with their families)

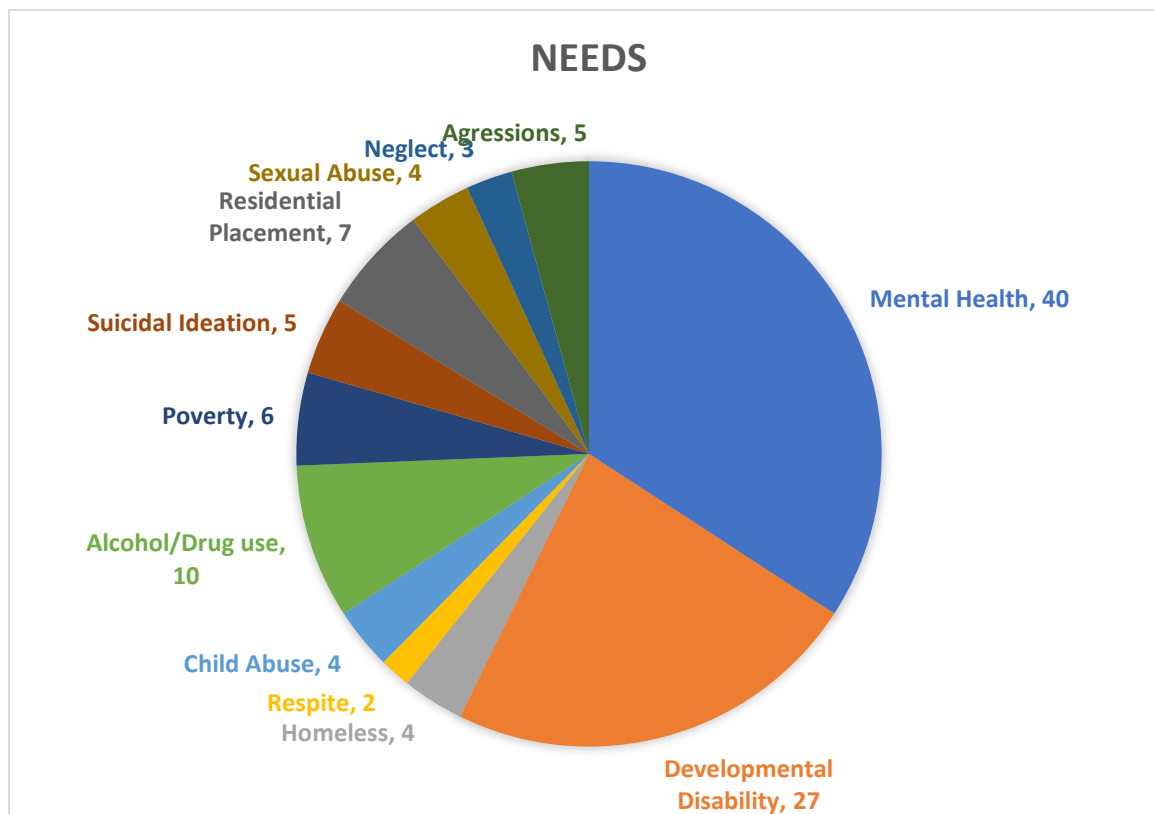
*Age Breakdown based on 99 total referrals in SFY21*







*\*The information above does not include all youth, as some of the youth are under the age of 3 or adults.*



*\*Most of the youth/families included above have multiple needs, which is reflected in the chart.*

## PROGRESS & IMPROVEMENTS MADE

The primary purpose/objective of Service Coordination and Wraparound is to identify specific needs of the family, that if met, enable families to create a more stable environment in the home, and equip families with the resources necessary to create sustainable change. Our program also focuses on decreasing the likelihood of relinquishment of custody of the youth, by concentrating on the family's strengths, building strong relationships between family members, and building capacity in the community to support their needs.

Since last quarter, we have been able to secure funds for SFY22 to hire an additional staff member for prevention-related programming. We have begun conversations with the frontline staff members in some of the school districts to discuss needs for social services. Families are beginning to engage more, and we continue to build solid relationships with other youth-serving agencies, decreasing duplication of services and maximizing resource use. We are starting to hold in-person meetings for both Council and the Prevention Coalition. We still give families an option for virtual or in-person meetings, but would like to move towards in-person again.

We have been able to implement/identify the following programs/resources for families through Service Coordination and Wraparound (new in 4th quarter highlighted in red):

- Utilize the Protective Factors Survey for all new and returning referrals
- Care Conferences (w/ state partners and family members)-for more intense cases
- Technology Library (Chromebook loaning program)
- New Referral Forms w/ added information
- Partnerships w/ the schools for prevention education and Wraparound services
- Partnership w/ local DD agencies for transportation, Respite Providers, OT services, funding, and other resources
- Pedaling w/ Pops Event-emphasis on the importance of a father or father-figure in a child's life
- Partnership w/ Children Services for respite care options
- Partnership w/ Workforce Development (FYRE program) for youth 14-24 years old.
- Utilization of the Fidelity Electronic Health Records (EHR) system to organize and track Service Coordination and Wraparound.
- Working with families affected by the Opioid Epidemic (employment, education, etc.)
- Referrals increased from 30 to 52 since the first quarter
- Referrals increased from 52 to 99 since quarter 3
- New Service Coordination Intake Form in addition to the Protective Factors Survey
- Received certification to teach Parent Advocacy classes along with a Parent Rep from Council
- Involvement in initial development of The Grandparents Project (a support group for grandparents raising grandchildren).
- Creation of a Parent Advisory Committee under FCFC (support group and advisory committee for parents of multi-system youth)

## WHAT ARE WE DOING FOR FAMILIES?

- Respite Care Agreements
- Safety Equipment/Adaptive Equipment
- Norwalk Rec/Jungle Junction passes to provide unstructured family time activities

- Travel reimbursement/parking fees for medical appointments/travel vouchers
- Resource Coordination w/ Workforce Development and Family Support (DJFS)
- Youth residential placement for inpatient therapy
- Purchase clothing for homeless/temporary foster care placement (by referral)
- Assist w/ securing funding for education goals
- Wraparound (family-centered, youth focused approach)-goal setting
- Assist with furniture needs (beds, dressers, etc.)-partnership w/ Habitat for Humanity & Bed Brigade- 7 beds delivered this past year.
- Referrals for housing, food, and cash assistance through PRC funding (DJFS)
- Work with Care Team & family to secure residential placement through MSY funding
  - Track progress on a monthly basis and provide updates to the state MSY team
- Glasses for a youth
- OT Services: Daily Living Activities. Helping young adult with Developmental Disability transition to independent living
- Greyhound bus tickets to reunite homeless family in Huron County with family in Texas
- Service Coordination to secure DD services for misdiagnosed youth
- EHOVE Saturday Youth Enrichment programs (cooking, cheerleading, science, art, carpentry, etc.)
- Working with Reach Our Youth and Veteran's Services to match a mentor with a youth, and increase mentor pool in Huron County
- Request for an ECHO Consultation for more challenging youth cases
- Wraparound presentations completed for 3 school districts and 1 mental health provider.
- Wraparound Facilitator and PRC Coordinator trained in CANS
- Covered recreational fees for the following programs: Huron County Youth Soccer League, Lefty Grove Baseball, and Cedar Point Sports Force sports camp.
- Covered fees for 2 families to attend a family camp for youth with a Developmental Disability (Joni & Friends Camp)
- Covered Camp Patmos (Christian Camp) fees for youth involved in Service Coordination/Wraparound
- Purchasing an adaptive bike for youth w/ down syndrome
- Provided fuel cards for parents to visit youth in placement and for medical appointments
- Purchased safety garments & storage cabinet for family
- Began discussions with North American Martial Arts Institute for partnership to enroll youth involved with FCFC services.
- Safety measures put in place for youth (alarm systems-elopement, decks, fencing, etc.)
- Adaptive equipment purchased (adult-sized car seat, special needs bike, walker w/ seat, etc.)
- Partnership w/ ACT to fund the purchase of a fence due to youth elopement issues
- Two (2) youth successfully reunited with their families after discharge from placement/residential facilities outside the home.
- Assisted w/ funding to help family with severe infestation issues, affecting attendance at school.
- Life Out Loud camp- for youth w/ developmental disabilities (Erie County)

## PREVENTION

- Held monthly Prevention Coalition meetings since August 2020
  - 45 participants on group email list; 31 agencies represented
- Creation of 5 committees to address identified prevention-related focus areas
  - Substance Use/Abuse
  - LGBTQ+
  - Youth Advocacy
  - Youth Resiliency
  - Suicide Prevention
- Added 3 additional agencies since August
- Approved officers and bylaws for Prevention Coalition
- Bullying Prevention Poster/Essay Contest
  - 3 school districts participated: Willard, Norwalk/St. Paul, and Bellevue
  - Poster Entries: 4<sup>th</sup>-9<sup>th</sup> grade- 91
  - Essay Entries: 4<sup>th</sup>-9<sup>th</sup> grade- 16 entries
- Handle w/ Care: communication with Law Enforcement, EMS, and schools initiated
- FCFC Director & Prevention & Recovery Care Coordinator obtained Registered Applicant status. Working towards Ohio Certified Prevention Specialist credentialing through the Ohio Chemical Dependency Professionals Board.
- LGBTQ+ Committee developed a strategic plan to include the creation of an LGBTQ Support Group for youth
- Logic Model Development: working on developing strategies for the three focus areas
- Scheduled 5 school districts in collaboration with OMHAS to participate in the OHYES! Assessment in the Spring of 2021
- Partnership with HCMHAS, New London Schools, and Boys & Girls Club of Northeast Ohio to obtain funds and develop an afterschool program space in New London that will be available for all school districts across the county.
- Drug & Alcohol Fact Week: video's created by Norwalk City Schools & Monroeville Schools for posting on Social Media. MHAS informational newsletter related to DAFW.
- Implemented the Empowered Youth Summit on March 12<sup>th</sup> from 9:00 AM-12:30 PM for 11 Seniors at the Fisher-Titus Learning Center. Participating districts included Norwalk, Monroeville, Western Reserve, and Willard (canceled).
- Created an Asset Team to implement Search Institute's Developmental Asset Framework strategies across Huron County: Initial focus will be on the schools and youth-serving agencies in Huron County
- Creation of a Facebook page and website for the Huron County Prevention Coalition
- Finalized a Strategic Plan for implementation of identified strategies through the Strategic Prevention Framework Logic Model.
- Represented at the Huron County DJFS Wellness Fair
- Five (5) school districts completed the OHYES! in April & May 2021

## BUDGET

Huron County MHAS Fund-SFY21		
EXPENDITURES		
Family-Facing Services & Supports		\$8,236.78
Training & Travel Reimbursement		\$0.00
Prevention Services & Supports		\$3,841.07
Salaries & Fringe benefits (PRC Coordinator-25%)		\$11,781.10
Salaries & Fringe benefits (Director-40%)		\$35,950.52
	TOTAL:	\$59,809.47

*\*The above expenditures are not final for SFY21. We still have invoices coming in for services and supports implemented within SFY21.*

## CHALLENGES

Our biggest challenges to date continue to be engagement from the families and developing an appropriate partnership with the schools that will encompass the varied needs across all districts. We need to continue to make it a priority to educate referring agencies about the Family & Children First Council and the difference between Service Coordination, Wraparound, and the requirements involved when applying for MSY Funding (placements). We do, however, continue to make great strides with developing partnerships with other youth serving agencies.

We have begun moving back towards in-person meetings, but it has been a challenge to schedule travel time into our schedules and that of our partner agencies.

The expectations for the new state initiatives (Ohio RISE, Family First Prevention Services Act) and the switch from OMHAS to ODJFS for OFCFC oversight are a bit unclear. It has been difficult to plan ahead.

Also, we continue to see an increased need for transportation and In-Home Based Treatment (or another comprehensive therapy program for the family unit) with the families we serve.

## OUTCOMES/FEEDBACK

Overall, I feel that we have continued to make progress over the past 17 months. We are in the process of building a new team and looking for new ways to fill gaps in services and supports. The Huron County Prevention Coalition and the Family & Children First Council processes continue to move forward, and we continue to see an increase in positive outcomes. We will continue to strive towards building an agency and a Prevention Coalition that the agencies and families can rely on.

Please feel free to reach out to me if you have additional questions or concerns. We thank you again for trusting us as a partner as we work towards building a stronger Huron County.

Niki Cross, Director  
Huron County Family & Children First Council  
(419) 668-8126 ext. 3336

*submitted: July 15, 2021*

# *Family Life Counseling*

Report for Dates Covering April 1, 2021 to June 30, 2021

## **Survey Satisfaction Report Results:**

We will provide a report at the end of fiscal year on surveys completed.

## **Ohio Outcomes Results:**

Due to a switch to a new EHR system, we do not currently have the ability to pull a report on Outcomes. We continue to seek to complete Outcomes and monitor client progress through the use of these tools and will provide more aggregate data as we are able.

## **Waiting list summary for all programs/locations:**

There is currently no waitlist in the Norwalk Office or School based services. The Willard Office has a waitlist of 42 for mental health services, however, 2 new clinicians have been hired and will start at the end of July to accommodate this need.

## **List of staff and openings, by location:**

### **Norwalk:**

Two Licensed Therapists

### **Bellevue:**

No Current Openings

### **Willard:**

No Current Openings

### **School-Based Services:**

One Licensed Therapist to serve New London/St. Paul

## **Successes/Challenges/Trends:**

### **Successes:**

Refurbishment work on our 34 Woodlawn office to transition this into a Children's Behavioral Health Center is complete. Our open house is scheduled for Tuesday, July 27 from 2pm to 6pm. We look forward to serving the community in this new space.

Our men's recovery house, House of Hope, continues to serve clients in need in Huron County. There are currently eight men residing in the home with an additional resident scheduled to arrive on July 26<sup>th</sup>. There is one potential individual currently working with the team to determine eligibility.

Family Life Counseling & Psychiatric Services submitted an RFP to the Board for women's recovery housing at the end of the quarter. We had the opportunity to present to the Board and look forward to further

discussions regarding how Family Life may be able to serve the Board as well as the community in this capacity.

While referrals for the **Family Mobile Response and Stabilization Services (FMRSS)** program have slowed somewhat, the program remains active. We are also excited to be engaging in discussions with the Board regarding ways to expand the MRSS program community wide.

31 clinicians are actively participating in an online training in Dialectical Behavior Therapy (DBT). This was made possible by a grant awarded to the Huron County Mental Health and Addictions Board. We appreciate this opportunity for our clinician's to expand their skillset.

Our school-based clinicians have continued to offer services within the schools this quarter, maintaining very busy schedules, and working to engage families. The schools have been very generous with use of their buildings so clinician can maintain continuity of services throughout the summer. School based clinicians were also trained to provide Adventure Therapy groups in preparation for summer programming opportunities.

We actively collaborate with the Huron County Family Dependency Court. In this quarter, we had two participants successfully complete the program. There are currently four individuals enrolled in the program; all are engaging in services with Family Life Counseling.

Through the State Opioid Response (SoR) Grant our Recovery Navigator continues to work with clients to assist with needs such as transportation, fuel assistance, and MAT support. This program also provides clients with incentives for continuing to progress in their individualized treatment plans. Our Recovery Navigator is actively working with 42 clients.

### **Challenges:**

Private insurance companies have begun to terminate coverage for telehealth services. As a result, we continue to work with clients to provide needed services when health concerns or transportation issues create barriers to in-person counseling sessions.

There has been an increase in mental health and substance use symptoms and struggles for those in our community. We continue to attempt to recruit additional staff to accommodate the community's needs.

### **Trends**

Several school districts have asked for additional clinical programming/services for the 2021-2022 school year. The team is working with these districts in attempt to arrange these services.

Both the Norwalk and Willard offices have seen an increase in clientele reporting anxiety and depression symptoms. Both offices have also seen an increase in children services referrals. The Norwalk office has seen an increase in court-ordered referrals for both substance use disorders and our Impact Program (DYS certified juvenile sex offender program).

### **Special Population Report:**

Pregnant women with SUD: 1

IV drug users: 6

Those with other communicable diseases: 11

Youth served in schools: 162

Crisis services: 3

**Quarterly service demand:**

**AOD Services**

	Adult	Youth	Total
Norwalk	72	11	83
Bellevue	3	1	4
Willard	57	2	59

**Mental Health Services**

	Adult	Youth	Total
Norwalk	139	239	378
Bellevue	2	83	85
Willard	91	106	197

## ***Firelands Counseling & Recovery Services***

**Programing Demand:**

- QPR: 35 trainings completed (8 schools)
- LGBTQ+ trainings – 7
- Wait list for psychiatric services as of 9/25/20 – continued, but have been able to schedule more acute clients with our prescribers.
- Staff openings:
  - 1 Full time Therapy position open

Q4:

Jail Services - Avg 16 hours a week.

Forensic Monitoring: \$5,539.00; 2 served; 1person NGRI at NOPH; 1person NGRI on conditional release

ATP Dependency Court:

- Phone minutes - \$0
- 0 FCRS client served
- Drug Tests Juvenile court - \$1,450.35



MAT – \$0  
 Bridge Devices - \$0  
 SOR - \$24,086.24; 30 served  
 WRAP Group Homes \$35,492.55 with 8 served  
 WRAP Misc. \$239 with 2 served  
 Rescue - \$0  
 Detox - \$0  
 Linkage - \$333.33  
 Peer Support \$632.75 – 4 clients served  
 Indigent - \$234.91  
 Clinical Exception - \$6,504.49  
 QPR - \$41.84  
 LGBTQ - \$2,700  
 CTP - \$1,907.28  
 MHFA - \$293.53  
 Pregnant women SU - 0  
 IV Drug users - 2  
*Quarterly Service Demand*

*\*New Clients this quarter*

\*SU Services

	Adult	Youth	Total
Norwalk	27	2	29
Bellevue	0	0	0

\*Mental Health Services

	Adult	Youth	Total
Norwalk	74	42	116
Bellevue	11	8	19

*Crisis Interventions/Hotline*

	Quarter 4
# of Hotline Calls	980
# of Crisis Interventions	162
Safety Planned	83
Hospitalized	79
NOPH	1
RESCUE	0
FRMC	46
OTHER	32

**Vocational Services**

**FFY21 Third Quarter Report**  
**(April 1, 2021 – June 30, 2021)**

**Huron County**

Vocational Services program report for **third** quarter of the federal fiscal year 2021. The Erie/Ottawa/Huron Contract team is the best performing contract in the State of Ohio.

OOD continues to highlight this contract as an outstanding contract. As of June 30, 2021, 47 Huron County clients received vocational services with 25 active. This contract received 22 new referrals during this quarter of which seven (11) showed for their intakes. Firelands continues to market vocational services in Huron County.

Caseload progression remains stable: Average days in application status is 33 days and average days in eligibility is 45 days, well below the state average of 78 days ensuring individuals receive their vocational services faster and hopefully find the right employment opportunity. The team met all contract deliverables except Applications. This contract believes Applications will be met before September 30th.

**Erie/Ottawa/Huron/SSW Contract team's contract deliverables for FFY2021:**

**\*Total Served: 250/275 (110%)**

**Applications: 180/151 (84%)**

**Eligibility: 138/148 (107%)**

**IPEs: 122/125 (102%)**

**Employed Closures: 54/61(113%)**

**\* Total Number Served instead of Capacity. OOD's definition of total number served is all individuals who enter into an individualized plan for employment and beyond.**

The numbers below reflect the fiscal status of the Erie/Ottawa/Huron Team for the Federal Fiscal **third** quarter and the Huron County portion.

	Budgeted	Spent	% of Budget
Team Administrative Funds (Salaries, Travel, Occupancy)	\$290,239	\$203,409	70.08%
Erie/Ottawa Administrative	\$165,113.28	\$103,096	62.44%
SSW Administrative	\$91,242.89	\$78,407	85.93%
Huron Administrative	\$19,168	\$33,088	172.62%
Case Service Funds	\$600,000	\$450,000	75.00%
Erie/Ottawa Case Service	\$305,242.72	\$228,932	75.00%
SSW Case Service	\$214,368.93	\$160,777	75.00%
Huron Case Service	\$80,388.35	\$60,291	75.00%

Erie/Ottawa/Huron contract has 146 open cases. Contract continues to explore ways to retain individuals during the referral process. Vocational Rehab supervisors will now attend All Staff Meetings to educate staff on the benefits of the Vocational Rehab program and answer any questions staff may have.

Contract Deliverables	Total Served	E/O Team Year To Date	Huron YTD
Open cases on hand	250	146/275	19
Plan (IPE's)	122	30	3
Employed Rehab	54	43	3
Number of Consumers Currently Employed		24	4

The Erie/Ottawa/Huron Team has supported **3/10** job placements for **Third** Quarter (April 1, 2021 through June 30, 2021) for Huron County (the second numbers are the year's total):

Huron – **3/10**

Average wage is \$12.67

1 Individual earning \$19.00/hour

#### Success Story:

**B.S** is a 30-year-old, from Huron County. VRC started working with B.S. when he was incarcerated at CROSSWAEH in Tiffin as a result of drug charges. His diagnoses include Severe Amphetamine-Type Subst. Stimulant Use Disorder and Asthma. He successfully completed his time at CROSSWAEH and returned home to Bellevue. He has remained clean and sober. B.S. followed through on every single step he needed to take to reach his goal of being a welder. He completed all needed informational interviews, completed all welding courses and exams, and is now successfully employed full time as a welder for Thorworks in Sandusky, making \$19/hour. B.S. is the rare success story coming out of addiction and incarceration. Great attitude and effort!

## *Huron County Juvenile Court – Family Dependency Treatment Court*

### 1. The number of clients served per quarter for each Specialized Court Docket and what phase they are in

Quarter Clients: 5

Graduations: 1

Terminations: 0

Phase 4: 1

Phase 3: 0

Phase 2: 0

Phase 1: 3

**2. Number of graduations during quarter, for fiscal year**

1 graduation for quarter  
3 graduations for fiscal year

**3. Number of negative urinalysis**

63 negative urinalyses

**4. Number of clients committing new offenses**

0

**5. Number of clients attending sober support services**

4 (1 client is now graduated.)

**6. Number of clients who continue to move towards satisfactory completion of their individual treatment plans**

3 (1 client is now graduated. 1 client is not adhering to her treatment plan.)

**7. Number of clients who continue to move towards satisfactory completion of their individually identified educational/vocational goals**

4 (1 client is now graduated.)

**8. Number of clients who show documented progress towards satisfying any court-imposed orders as documented by coordinator**

4 (1 client is now graduated. 1 client is not adhering to her treatment plan.)

**9. Successes/Challenges/Trends**

Successes:

- There was a FDTC participant graduation in June 2021. The graduate is now taking courses to become a peer recovery coach.
- FDTC has opened back up to live status hearings in the courthouse.
- FDTC participants that are working with Let's Get Real, Inc. report that they enjoy this program, and feel a strong connection working with a peer recovery coach.

Challenges:

- A Phase 4 participant recently experienced a relapse and is no longer adhering to all program expectations. They submitted a motion to request to be terminated. A hearing will be scheduled to address this motion.

Trends:

- There has been an increased interest in the Medical Marijuana card for potential FDTC participants. The program does not accept participants that utilize this arrangement.

**10. A running total of the unduplicated count of clients served for the fiscal year**

10 total clients for the fiscal year

**11. Total amount of ATP funds spent each quarter separated by Treatment Services and Recovery Support Services (this is overall, not per docket). The funding information will most likely come from the treatment agency, not the courts.**

Defer to Firelands Counseling

Number of Clients Served in the ATP Q4	Number of New Clients Admitted in Q4	Number of Clients Served in FY21 (Unduplicated Client count)
5	3	10

## *Let's Get Real*

- Number of clients served: During the fourth quarter of Fiscal Year 2021, Let's Get Real addressed the needs of 79 discreet clients.
- List of services requested/provided monthly/quarterly ((ex. hotline call, warm handoff, ongoing services):
  - 21 persons were served through the ALERT – Jail program
  - 3 persons were served through the ALERT – Police program
  - 8 persons were served through the ALERT “after hours” hotline
  - 8 persons were served through the Family Dependency Treatment Court
  - 3 persons were served through the Norwalk Municipal Drug Court
  - 11 persons were served through the Warm-Hand Off Hospital program
  - 16 persons were served with direct peer support services
  - 42 persons were served through our office’s daytime community outreach phone
- Services provided to callers:
 

• Connection with detox	27
• Connection with treatment	25
• Connection with a peer supporter	35
• Requests for support meeting information	4
• Requests for general information	25
• Requests for transportation	45
- Outreach/education events offered in the community: LGR attended the following community events: Shelter from the Storm on May 22, 2021; Willard Wellness Walk on May 29, 2012; and Willard Festivities in the Park on June 23 and 26, 2021. At each event, LGR provided information about Narcan and gave residents the opportunity to obtain Narcan kits, distributed materials addressing myths about Medically Assisted Treatment, and distributed information about the Harm Reduction Clinic and the general services provided by LGR.

- Ongoing training for peer supporters and staff: LGR's peer supporters attended the "Hope and Help" training to learn how to better assist persons with a criminal record or in re-entry from jail. Misty also attended the START training offered by ODJFS providing information on how social services can work cooperatively to keep families together instead of having children removed from home by Children's Services. Misty also attended the "Open Beds" training to learn about a proposed service intended to simplify the process of identifying treatment openings at providers throughout Ohio and the SOR 2.0 training to learn how to properly complete the GPRA interviews.
  
- Meetings attended/outreach with other organizations and treatment providers:
  - START: This meeting specifically addressed homelessness as it related to the entire START family program.
  - IRN: Opportunity to introduce LGR and its services to Huron County businesses and other social service providers.
  - WASA: meeting to update status of homeless services available and current surge in need in Huron County.
  
- Number of referrals made and to what agency:
 

• Erie County Detox	7
• Midwest	5
• Recovery Works	3
• Clear Vista	3
• Silver Maple	4
• Surest Path	4
• Margeaux House	2
• Alpha House	1
• Arrowhead	1
• Firelands Counseling	1
• Road to Hope	1
• Winsor Laurelwood	1
  
- How many people transported and for what purpose?
 

• Treatment	23
• Detox	13
• Recovery Housing	3
• Court hearings	5
• Home from Detox	1
  
- **Status of Warm Handoff Project:** The Warm Handoff Project with the Mercy Willard Hospital has been operating since March 26, 2021. During the second calendar quarter of 2021, LGR responded to eleven calls from Mercy Willard Hospital for WHO services. Of those calls, LGR was able to connect persons

experiencing overdose or substance use issues with immediate services in 8 cases. As of the date of this writing, LGR has not pursued any further conversation about the draft MOU with Fisher-Titus Medical Center. The main reason for this is that LGR does not currently have sufficient staffing to serve two hospitals with the WHO project. LGR continues to seek additional certified peer supporters and when it is able to expand its staff, LGR will resume discussions with Fisher-Titus Medical Center about starting WHO services at their facility.

- **Status of ALERT Project – Police:** LGR representatives continue to visit regularly all police stations and Sheriff's offices in the county to develop working relationships with them, remind them of the ALERT Project, and to supply them with materials. During the second calendar quarter of 2021, LGR also addressed questions and beliefs held by law enforcement officers about the use of Medically Assisted Treatment.
- **Status of ALERT – Jail:** The staff at the Huron County Jail has been incredibly supportive and accepting of LGR's services available for inmates. LGR is now conducting weekly recovery meetings for both men and women. Inmates can now also request the opportunity to work with a peer supporter to develop their post-release recovery plan. LGR peer supporters regularly meet peers one-on-one to provide support and work on those post-release plans. In several instances, the peer supporters were able to arrange treatment for the inmate upon release and transportation for the inmate to the service provider as well as connecting them with a variety of support services upon release. The Huron County Public Defenders' Office now regularly calls LGR to coordinate services and post-release services for their clients.
- **Status of Family Dependency Treatment Court Project:** LGR's peer supporter is now fully established as a member of the Court's treatment team and attends the weekly team meetings. She has worked with eight participants. The Court Administrator makes referrals to LGR's peer supporter as a standard part of their intake process.
- **Status of Project DAWN Project:** LGR's Project DAWN site is now fully operational. Information cards about the Project DAWN site are available at all law enforcement offices and all treatment centers in Huron County. The information cards are also part of all packets distributed to new inmates at the County Jail or as part of QRT. Law enforcement officers are provided with business-card sized information cards to distribute to Huron County residents.
- **Status of QRT Project:** The QRT project is fully operational. Appropriate calls and visits are being made every Monday and Friday. To date, law enforcement officers have declined to participate in the visits and only a representative of Family

Life Counselling is going on the visits. During the second quarter of 2021, the results of the QRT project are as follows:

34 visits made:

4 persons experiencing overdose where seen (information provided)

6 family members were seen (information provided for both the person experiencing overdose and for family support)

22 residences where information was left

2 addresses were non-existent/incorrect

29 follow-up calls made:

5 persons experiencing overdose were spoken with

3 family member was spoken with

13 messages were left

8 included invalid phone numbers

- **Status of Support Meetings:** LGR continued to host support meeting both in person and on Zoom. LGR now hosts four meetings: Adult Children of Alcoholics; Family Support; SMART Recovery; and Narcotics Anonymous. Attendance continues to be somewhat light at these meetings so far, but this may be due to people's hesitancy to attend in person meetings during the COVID epidemic. LGR continues to promote these meetings heavily.
- **Success/challenges/trends:** Many of LGR's challenges continue from prior quarters and are related to the COVID epidemic, which hinders outreach efforts.
  - Success: LGR has achieved widespread acceptance from members of the judicial system in Huron County who actively engage with LGR's peer supporters and seek to work cooperatively with them. The Public Defender's office reaches out for assistance with clients. The Huron County Jail personnel are highly supportive and make working with currently incarcerated peers easy. Probation Officers now work closely with peer supporters and are willing to believe peer supporters when they state that a person will be going for services. They also know that if the person in



probation fails to live up to their commitment that the peer supporter will inform the P.O. of that fact.

- Success: Staff members in the Emergency Department of Mercy Willard Hospital treat LGR peer supporters with a great deal of respect and offer sincere cooperation. Staff members actively inquire how what peer supporters need to accomplish their work and seem genuinely pleased to have LGR peer supporters as part of the services that Mercy Willard Hospital offer residents.
- Success: LGR peer supporters have developed strong relationships with Huron County law enforcement officers. These law enforcement officers now view LGR peer supporters as professional, reliable, and part of an effective way of addressing substance use issues in their jurisdictions. A couple of Police Commissioners have stopped at LGR's office to see the facility and to visit with LGR peer supporters.
- Success: QRT has settled into a manageable routine. The program has produced some resounding successes by assisting residents with getting into treatment. Some residents who experienced multiple ODs and multiple contacts through the QTR program but then subsequently arrested now actively reach out to LGR for help. The initial contacts may not produce immediate results, but we are laying groundwork to provide future help.
- Success: LGR is increasing community awareness and has experienced a large increase in the number of calls of assistance and persons served.
- Challenge: LGR would benefit from having additional more peer supporters to staff projects. None of the LGR's attempts to recruit currently certified peer supporters to join LGR or new Huron County residents to become new peer supporters have produced any results.
- Challenge: Finding ways to provide continuous promotion of LGR's ongoing programs has been difficult. Although announcements of new programs appear in local newspapers and on local radio stations, determining an effective way to maintain public awareness of our programs has been tough. Although LGR regularly posts announcements about its services on its Facebook page, other ways to
- Challenge: Promoting the availability of services at the Peer Wellness Center continues to present a challenge. The inability to hold events or attend in-person meetings of Huron County community groups to promote the Center effected our efficacy in getting our message heard. Connections with other community-based groups will help increase awareness of LGR and its services.

# *Norwalk Economic Development – Drug Free Clubs of America*

FY2021 4<sup>th</sup> Qtr. Report

- Norwalk Catholic Schools had 81 students complete the DFCA program and received recognition. The overall program was a challenge with COVID restrictions. NEDC has made initial contact with local schools for the 2021 -2022 school year.
- Martin Linder, President, Norwalk Catholic Schools and Betsy Pertner, Coordinator, Norwalk Catholic Schools. They expect 75-80 students participating 2021-2022 school year.
- Patrick Kania, Principal, Norwalk High School and Gary Swartz, Principal, Norwalk Middle School both intend to fully reinstate Drug Free Club program this fall with no COVID restrictions. At Norwalk High School Athletic Department has a concern about giving out free sports passes as a program reward. The athletic budget impact is roughly a \$10,000.00 loss in student ticket sales. This is a problem that needs to be worked on as the new school year starts. Meetings will be scheduled the first half of August when Administrators return to their buildings.
- Sarah Ross starts July 26 as the new NEDC Director. She has been the assistant Director in Erie County and is experienced in programming and budgets. Sarah will schedule a meeting with Kristen sometime before August 15<sup>th</sup>. NEDC contact information is below.

## *OhioGuidestone*

**Number of clients served: 2**

**Number of classroom consultation sites and hours of services provided per site: 0**

**Number of family-centered consultations provided: 2**

**Meetings attended/outreach with Huron County Organizations:**

Met with Early Childhood Development Specialist for Community Action Commission of Erie, Huron, and Richland County

Left message Celeryville Christian

Left message for Christian Day Nursery School

Left message for Community Child Care Center

Left message for Collins Christian Children's Center

The below organizations were contacted through 1 email:

Christian Day Nursery School	Huron County Children Services
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League Street Head Start	Huron County Board of DD
Maplehurst Preschool	Huron County Help Me Grow
Norwalk Catholic Early Childhood Center	Huron County Family and Children First Council
Norwalk Childcare Center	Huron County Health Department
Prospect Head Start	Edison Elementary school
Junior Explorers Child Development	Plymouth Elementary School
Care Works Inc.	South Central Elementary School
Maple City Christian Preschool	Western Reserve Preschool
Gerken Head Start	South Central Elementary School
TLC Christian Preschool	Monroeville Elementary School
Celeryville Christian	Pleasant Elementary School
Willard Child Development	Maplehurst Elementary School
Willard Elementary Pre-K	League Elementary
Willard Head Start	Norwalk Catholic School St. Paul Elementary
Collins Christian Children's Center	Department of Job and Family Services
First United Methodist Day Care Center	Family Life Counseling
Bellevue Elementary School	Community Child Care Center
Monroeville Elementary School	New London Elementary School
St. Joseph	

**Number of referrals received: 0**

**Successes/challenges/trends:** A success getting connected to the Community Action Commission of Erie, Huron, and Richland counties. A challenge/trend is the identification of classroom consultation and family referrals. We have done 4 mailings and reached out to several child care centers by phone. It is the plan to visit child care centers in person in the fall of 2021 to make connections and build referral base.

We continue to welcome any support the Huron County Board of Mental Health and Addiction services can offer to help us further our efforts at generating interest and educating the community about the availability of this resource. We plan to present at the board meeting in August.

# *Oriana House (Rigel Recovery Services & NOBARS)*

Rigel Recovery Services, a division of Oriana House, Inc. respectfully submits the following report to the Huron County Mental Health and Addiction Services Board in regards to services provided by Oriana House, Inc. July 1, 2020-June 30, 2021.

## Waiting List Summary

Since January 1, 2021 our average wait from referral to assessment is 4.1 calendar days. For this quarter, our average no show rate for assessments is 59.3%.

## List of Staff and Openings

At this time, there are three staff openings. The office is supervised and staffed by:

- Deanna England, LICDC-CS, LPC, Clinical Manager
- *Open position*, Clinical Coordinator
- Christina Riffe, LICDC, Group Clinician
- *Open position*, Group Clinician
- Charlotte Thomas, Treatment Case Manager

## Quarterly Success/Challenges/Trends

Successes: We have seen high success rates for clients completing the IOP phase of treatment. We have also had significant referrals from the Huron County Court of Common Pleas for Anger Management group.

Challenges: We have two open positions, which has attributed to longer wait times for assessments. Additionally, we have a high no show rate for assessments (59.3%), which causes further delays for entering treatment.

Trends: We continue to provide services (assessment and Vivitrol) at the Huron County Jail. Monthly referrals for this quarter have maintained steady around 10 average referrals a month.

## Special Population Report – New Clients since 7/1/20

- Pregnant women with SUD: 0
- IV drug users: 19
- Communicable diseases: 13 individuals report having medical concerns, including Hepatitis C
- Crisis services: No crisis services delivered

## Family Matters

As of January 1, 2021, Family Matters is now offered via Zoom. This has allowed clients and families attend from over the county without transportation needs.

<u>Performance Outcome</u>	<u>Success Benchmark</u>	<u>Outcome (as of 9/30/20)</u>	<u>Outcome (as of 12/31/20)</u>	<u>Outcome (as of 3/31/21)</u>	<u>Outcome (as of 6/30/21)</u>
Participants will gain confidence in using social skills taught.	75%	n/a	n/a	100%	89%
Participant will feel ready to use social skills taught in interactions in the family.	75%	n/a	n/a	100%	88%
Participants will learn skills that they believe they will find useful in their family.	75%	n/a	n/a	100%	92%

#### Mental Health Services at CROSSWAEH

Twenty-six clients have received mental health services, including assessment, individual and group services for a total of 138 MH services performed (assessments, groups, and individuals).

<u>Performance Outcome</u>	<u>Success Benchmark</u>	<u>Outcome (as of 9/30/20)</u>	<u>Outcome (as of 12/31/20)</u>	<u>Outcome (as of 3/31/21)</u>	<u>Outcome (as of 6/30/21)</u>
Clients identified as having a mental health need will receive a mental health assessment and appropriate mental health care.	20 clients annually	2	4	18	26

#### Quarterly Service Demand

- 166 unique clients have been treated during July 1-June 30, 2021.
- No clients have been turned away due to inability to pay.

<u>Performance Outcome</u>	<u>Success Benchmark</u>	<u>Outcome (as of 9/30/20)</u>	<u>Outcome (as of 12/31/20)</u>	<u>Outcome (as of 3/31/20)</u>	<u>Outcome (as of 6/30/20)</u>
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Clients of Rigel Recovery Services will have a 66% completion rate of IOP.	66%	68%	66%	69%	70%
Clients will be seen within 5 business days of referral.	90%	73%	50%	90%	75%

Northwest Ohio Behavior and Reporting Services (NO-BARS), a program of Oriana House, Inc. (OHI), respectfully submits the following report to the Huron County Board of Mental Health and Addiction Services in regards to services provided by Oriana House, Inc.

### **Services**

This Report will reflect the achievements and opportunities for improvement for the following programs/services that NO-BARS provides:

- Day Reporting
  - Case management
  - Random urine drug screens
- Electronic and Alcohol monitoring

NO-BARS offers chemical dependency treatment services at the Norwalk, Ohio location through Rigel Recovery Services. Rigel Recovery Services prepares and submits a separate report for the Huron County Board of Mental Health and Addiction Services.

### **List of Staff and Openings**

As of June 4, 2021, there is one open caseworker position, which was vacated by Bill Kimberlin. Due to the low number of referrals, this position will remain vacant at this time. The office is currently supervised and staffed by:

<b>Name</b>	<b>Title</b>	<b>City of Primary Office</b>
Jason Varney	Vice President of Correctional Programs	Tiffin
Shannon Maag	Program Manager	Tiffin
Tracey Cutright-Meadows	Program Coordinator	Norwalk
Vacant	Caseworker	Norwalk
Tiara Brunthaver	Lead Operations Monitor	Tiffin
LaTasha Hicks	EM Operations Monitor	Norwalk

### **Referrals**

Referrals appear to be down, however Norwalk NO-BARS and the Huron County Adult Probation Department are collaborating to increase referrals as well as continuing to step CBCF

clients down to Day Reporting services upon completion of their residential placements. It should be noted that all prepaid EM/AM days have been used but we are continuing to provide these services.

Service	Referred Clients
Day Reporting	14
Electronic Monitoring	19
Alcohol Monitoring	3

#### **Clients who engaged in Day Reporting**

Below is NO-BARS active client roster April 1, 2021 through June 30, 2021:

Service	Number of Clients	Current Active Roster on June 30, 2021
Day Reporting	37	20
Electronic Monitoring	26	6
Alcohol Monitoring	4	3

#### **Retention Rate**

The best measure to evaluate the effectiveness of a non-residential program is by the retention rate. Retention rate is the numeric representation for our client's continued engagement and involvement in NO-BARS' services.

Service	Total Days Served	Retention Rate (percentage)
Day Reporting	1858	91.89%
Electronic Monitoring	962	73.08%
Alcohol Monitoring	113	100%
<b>All Services</b>	<b>2933</b>	<b>85.07%</b>

#### **Success Rate**

Below outlines the number of clients who completed Day Reporting or Electronic/Alcohol Monitoring successfully:

Service	Successful Completions	Average Days of Successful Completions	Success Rate (percentage)
Day Reporting	6	168	66.67%
Electronic Monitoring	13	65	65%
Alcohol Monitoring	1	65	100%
<b>All Services</b>	<b>20</b>	<b>99.33</b>	<b>66.67%</b>

#### **Urine Drug Screens**

Below are the random urine drug screen statistics for all NO-BARS' services.

Month	Number of New Uses	Number of Tests Conducted	Percent of New Use Tests	Most Common New Use
April 2021	6	92	6.52 %	Methamphetamine (1) Cocaine (1) THC (4)
May 2021	1	71	1.41 %	Methamphetamine (1)
June 2021	2	69	2.90 %	Cocaine (1) Benzodiazepine (1)
<b>Quarter Totals</b>	<b>9</b>	<b>232</b>	<b>3.88 %</b>	<b>Methamphetamine (2) THC (4) Cocaine (2) Benzodiazepine (1)</b>

### Alcohol Tests

Below are the random breathalyzer tests for NO-BARS services.

Month	Positives	Number of Tests	Positive Percentage
April 2021	0	57	0.00%
May 2021	0	49	0.00 %
June 2021	0	40	0.00 %
<b>Quarter Totals</b>	<b>0</b>	<b>146</b>	<b>0.00 %</b>

## *Reach Our Youth*

### 1. Summarize feedback and input from mentors, mentees, and mentee's families

As our volunteers are getting vaccinated, we have definitely seen an increase in visitation and new activities. A small number are still doing virtual visits, but for the most part, everyone is back to normal. Here is some feedback from our families, kids & volunteers:

- One of our long time matches, who enjoy trying new restaurants and going to the movies, spent some time this month driving around to different fast food restaurants and picking up job applications! Hopefully this will push him to get a job to support his clothing addiction and learn a new skill. This match was also a wonderful help at our summer picnic! They helped set out and serve the food as well as helping with all the other set-up tasks I needed.



- One of our new matches has fit together really seamlessly. She sends me pictures about every two weeks with updates on what they're doing. So far, they play a kickball game about once a week. She has 2 grandsons similar in age to her mentee and they have all become fast friends. Most recently, they threw him a little birthday party with games and gifts.
- Another of our mentors has leaned into a special interest of her mentee: gardening! They've planted plants at her home as well as working in their own little garden in program provided by the Huron County Master Gardeners. In between gardening sessions, they also work in a couple workbooks that are helping the mentee work through her spontaneous anger issues and other mindfulness exercises.
- Some things mentors & mentees have done together this quarter are: swimming together, trips to Cedar Point, a whole lot of fishing, biking, coffee dates, walking together, eating out, running at the reservoir, playing games, and doing crafts.
- I have plenty more to share if you want me to, just let me know 😊

#### **Statistics - # of mentors and mentees, # of mentors applied/new interest in the program**

Our statistics are attached in our overall spreadsheet.

We currently have 5 new mentors in various stages of the intake process.

I got a mentor for the two boys in Bellevue I mentioned in last months report, but he isn't available to be matched until late August. But I am so excited about him! He is one of the most intentional listeners I have ever met and was taking notes & asking excellent questions during our interview. We'll also be working with the Bellevue School Counselor to get best understand how to improve the boys' life. I'm looking forward to his match-up! I have a nice, diverse group of onboarding mentors.

#### **2. What monthly group activities occurred?**

- a. Spring Drive-Thru on May 1<sup>st</sup> – Hopefully our last drive-thru activity for a while! Kids, volunteers and parents drove through for a boxed meal, a drink, a cookie decorating kit and a treat bag full of snacks and spring-themed crafts. Drive-thrus were fun, but we're ready to get back to safely meeting in person.
- b. Bike Ride on May 22 – We did another Bike Ride on the Firelands Rails to Trails from Norwalk to Monroeville and back. Before they took off, a member of a local bike club came down and gave them a little speech on bike safety. The ride took about an hour and a half and we took a lunch break halfway through in Monroeville. We had Subway lunch boxes and many of the kids went down to the creek at Clark Park to play. Another morning of fun interactions. Overall, we had about 25 bike riders.

- c. Pizza Making Classes on June 15<sup>th</sup> & 22<sup>nd</sup> - We did two separate Pizza Making Classes at the East of Chicago restaurant in Willard. Due to the size of their kitchen, we had to limit the class size to 15-20 participants. We went two Mondays in a row and each person in attendance got to make their own personal pizza! EoC was wonderful to work with and gave us a great price on pizzas. It was great to have a hands-on activity and then 7 minutes later be able to eat your handiwork 😊 At the second class, I took UNO and a couple other cards games and almost all the kids got around the same table to play together! This warms my heart because so many of the kids are loners and it was nice to see them out of their comfort zones and interacting with new friends.
- d. Summer Picnic on July 10<sup>th</sup> – We had our annual Summer Picnic at the Norwalk Reservoir. There were all kinds of activities for kids and their mentors to do together! We had crafts, inflatables, water games, and sports stuff to play with. Several volunteers grill hot dogs, hamburgers & brats and we finished the buffet line off with lots of summer foods: potato salad, pasta salad, fruit & veggie trays and chips. After lunch was finished, we played our traditional games, the water balloon toss and the candy toss. We did three rounds of water balloon toss before I let the kids pelt each other with the remaining water balloons. They loved it! We couldn't have had better weather and everyone seemed to have a wonderful time! The crafts were especially a hit. We had 5 different stations set up: make your own snow globe, rock painting, tile magnet painting, sand art, make your own bouncy ball, and a station with crafts for smaller children like magic scratches and sticker faces. Overall it was a great day of relationship building.

### **3. What training opportunities occurred for the quarter?**

Volunteers have been invited to attend your 40 Developmental Assets Training (I know a few have signed up!) and I'm working with Marissa to put on an LGBTQ 101 Lunch & Learn in September.

### **4. Success/challenges/trends**

- On Tuesday, June 22<sup>nd</sup>, we had a Discussion Group for those who mentor teen girls at Sheri's. There were only about 7 of us in attendance, but it was great to be able to talk through some issues and brainstorm new ideas with each other. We'll definitely be doing this again! Hopefully in September. I'd like to do one for the men in the program too.
- With leftover money from your grant, we were able to buy tickets to several opportunities around our community. We got several passes to Goofy Golf, tickets to see the Lake Erie Crushers, to the Cleveland Zoo and the Cleveland Aquarium. These were offered to our mentors advertising the opportunity to spend quality time and build memories with their mentee.

- Getting together for Group Activities has been so fun! I'm excited about the ones we have planned for the remainder of the year (A trip to Seneca Caverns, another Bike Ride, Bingo Night, a Bike Instruction Class at Excel Bike & Fitness, Pumpkin Painting and our big Christmas Party 😊)
- We have really picked up with funding extra curriculars. Kids are getting back into things and we've paid for dance, basketball & volleyball camps, a saxophone, baseball equipment and karate classes. I love seeing kids get involved and active!
- We got our Lion King trip rescheduled! We'll be taking 45 mentors/mentees to see a matinee of the Lion King at Playhouse Square in Cleveland on Saturday, October 9<sup>th</sup>.
  - We hit a little bit of a snafu when rescheduling our coach bus. When I called to put the new date on their schedule, I found out that the bus company went out of business. I tried to call about 15 times and messaged them on facebook to no avail. We are working with the county prosecutors to send a letter and get our money back.
- Communication issues still are the #1 issue we see among our matches & families. I think I need to do more training on these.
- I mentioned in my last report that we've had an influx of new boys and that has now equaled out with females. We've just had a lot of new enrollments in general, averaging about 5 new kids a month the last 3 months. Both Children's Services and Firelands Counseling have been referring kids to ROY
  - One child in particular I don't think I'm going to enroll. She is in high school and has some serious sexual trauma, to the point where she is acting out in public. ROY is meant to be a prevention program, not a treatment program and it would be near impossible for me to match her with a mentor. I struggle with this because I want to be inclusive, but I also have to consider the safety of the other children in ROY. I have been learning a lot about what ROY is meant to be to our community and our participants. Any input is welcome on this issue.